



STAR ONLINE PUBLICATION



Case Number: S2108000017

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Symptom/Vehicle Issue: Auto High Beams Do Not Operate

Customer Complaint/Technician Observation: Owner complains that the Auto High Beam system does not operate. Technician observed that the Auto High Beams did not function and the vehicle is built with the ALP package. In reviewing the scan report on the vehicle it reflected AUTO HIGH BEAM module location as "none".

Discussion: Review the sales codes on the vehicle if ALP package equipped. Vehicles equipped with NH3 Adaptive Cruise W/Stop, LSU Full Speed Warning Collision Plus with a forward facing camera 68484709AD will require sales code LMS. Add vehicle sales code LMS if not equipped, then perform the vehicle restore configuration to complete. Once complete, the configuration should reflect an Auto High Beam Module Location for IRCM.

ECO Mode Configuration	Remember Previous State with Ignition Key Cycle
Vehicle is equipped with Variable Geometric Turbo Actuator	Not Set
Auto High Beam Module Location	None

None

Should read IRCM

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found