



STAR ONLINE PUBLICATION



Case Number: S2108000013

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Symptom/Vehicle Issue: U0213-00 Lost Communication With Interior Mirror Control Module "A" Set After Performing A Restore Vehicle Configuration

Discussion: After performing a Restore Vehicle Configuration the CRVMM – Combined Rear View Mirror Module may switch to “Set” in the vehicles configuration. This may have occurred after performing RRT 08-099-20 to enable the reverse camera gridlines.

If the vehicle is not equipped with a CRVMM, DTC U0213-00 Lost Communication With Interior Mirror Control Module "A" will set in the BCM.

Though the DTC is active, there should be no indication to the customer that a fault exists within the vehicle. All system on the vehicle will operate normally.

A service solution is expected by the end of March 2021 to address vehicle configurations which are incorrectly enabling the CRVMM.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found