



STAR ONLINE PUBLICATION



Case Number: S2108000011

Release Date: 01/14/2021

Symptom/Vehicle Issue: Battery Light Illuminates, 12V Battery Not Charging, No Start

Customer Complaint/Technician Observation: Owner complains of a no start condition after a battery lamp illuminated while driving. Technician observed the vehicle had very low mileage and multiple modules setting low battery voltage DTC's. The BPCM was setting P1A1F-00 **Battery Energy Control Module HV Battery System Voltage Low** creating the lack of charging.

Repair Procedures: Inspect the following areas as needed, example below connection point at the MGU - H121 ground circuit at the MGU. Wiggle connection locations to ensure the connections are properly secured Fig 1, 2, secure as needed to complete no parts required.

Example 3.6 e/torque

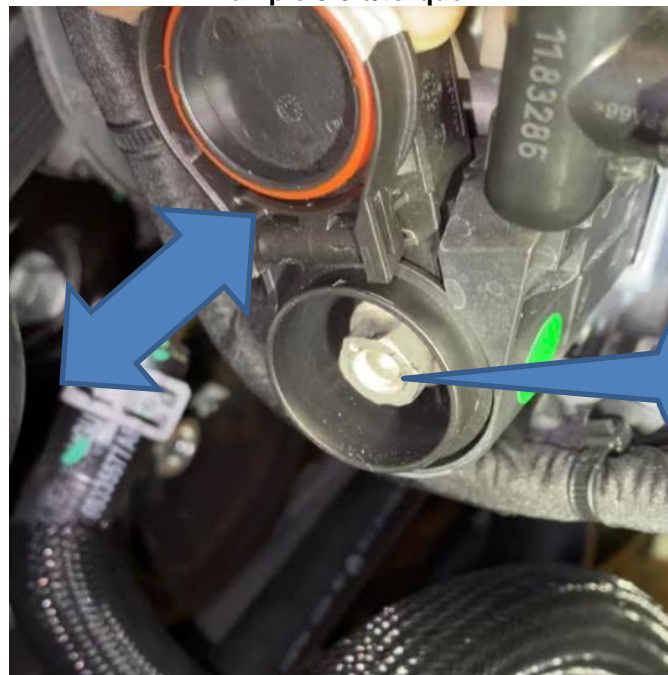


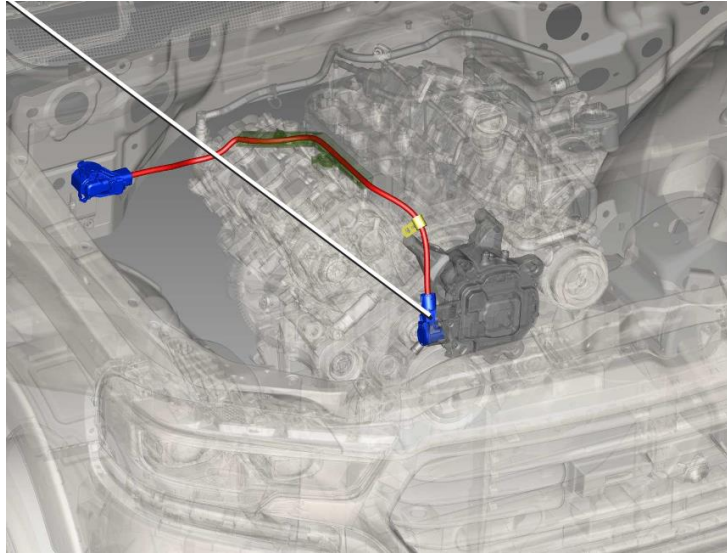
Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Examples 3.6 above, 5.7 below

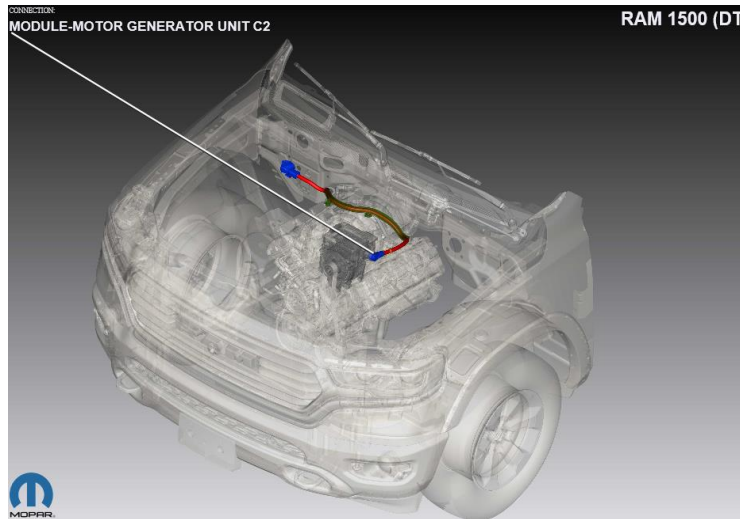


Fig 2

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