



## STAR ONLINE PUBLICATION



**Case Number:** S2108000008

**Release Date:** 01/12/2021

**Symptom/Vehicle Issue:** Radio Does Not Show Engine And Trans Set To Drag Mode

**Discussion:** After a recent radio update, a customer may notice that the radio does not show the engine and transmission set to drag mode, it shows normal mode. See photo's below. The drag mode display indicator is not functioning properly. The actual engine/trans drive mode is still correctly set to Drag mode when Drag mode is selected, even though display may show normal mode. It is only the indication in the radio that is incorrect. A tentative future software enhancement will resolve concern.



Photo 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**