

Case Number: S210800008

Release Date: 01/12/2021

Symptom/Vehicle Issue: Radio Does Not Show Engine And Trans Set To Drag Mode

Discussion: After a recent radio update, a customer may notice that the radio does not show the engine and transmission set to drag mode, it shows normal mode. See photo's below. The drag mode display indicator is not functioning properly. The actual engine/trans drive mode is still correctly set to Drag mode when Drag mode is selected, even though display may show normal mode. It is only the indication in the radio that is incorrect. A tentative future software enhancement will resolve concern.

IPhone		1:37	90° d	out.	LD						
Perf Dodge Performance Control					×						
Current Mode:			Drag		Drag Mode Set-Up Default Mode Set-Up						
Engine/Transmission: Paddle Shift: Traction: Suspension			Norm On Drag Drag								
						Steering:			Drag		61110
						(2)	45	û	(e ⁴¹¹	0	PC
						Climate	Controls	Apps	Phone	Settings	Pantin
	Currer Engine Paddl Tracti Suspe Steer	Dodge Performan Current Mode: Engine/Transmiss Paddle Shift: Traction: Suspension Steering:	Dodge Performance Contro Current Mode: Engine/Transmission: Paddle Shift: Traction: Suspension Steering: (2)	Dodge Performance Control Current Mode: Drag Engine/Transmission: Norm Paddle Shift: On Traction: Drag Suspension Drag Steering: Drag Image: Control Drag Control Drag	Dodge Performance Control Current Mode: Drag Engine/Transmission: Norm Paddle Shift: On Traction: Drag Suspension Drag Steering: Drag						

Photo 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found