

## STAR ONLINE PUBLICATION















Case Number: S2108000006

**Release Date:** 01/08/2020

Symptom/Vehicle Issue: Cluster Speedometer Digital Value Appears Slightly Discolored

**Customer Complaint/Technician Observation:** Owner complains that the cluster speedometer value is slightly discolored midway in the number value.

**Discussion:** Inspection of the cluster speedometer value has a slightly different visual tone/color top and bottom at about the midway position. This visual affect can only be altered on vehicles with high line radio options: **Settings>Display>Set Themes**. Changing the theme settings under the radio options, if equipped, will support background and speedometer color preferences no parts required.

NOTE: Lower line radios will not support an appearance change beyond the base designed visual supported setting as shown.



Example of base setting

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC Version 4.3 10/29/2020