



STAR ONLINE PUBLICATION



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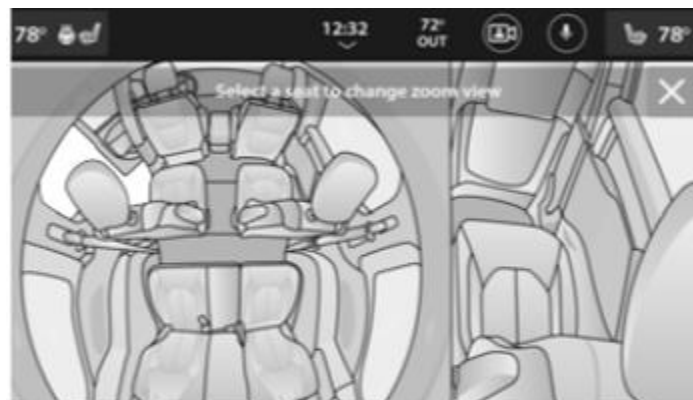
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Symptom/Vehicle Issue: FamCam Display Is Black And White

Discussion: The customer may notice the FamCam display is black and white and not in color. The display will appear in color in well-lit conditions and will appear black and white in low light conditions. In low light conditions, like indoor structures or at night, the FamCam module will activate infrared lights to illuminate the interior of the cabin. The use of infrared light could cause the color display to look purple without black and white grayscale color.

Model year 2021 Pacifica with sales code XPR - FamCam Interior Camera.

Note: Do Not Replace any FamCam components when a black and white image appears in low ambient light conditions or in indoor structures. This is normal operation and mentioned in the owner's Manual.



FamCam Display
(10.1-inch Display And 7 Passenger Vehicle Shown)

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found