

STAR ONLINE PUBLICATION

Case Number: S1923000009 Rev A

Release Date: 01/05/2021

Symptom/Vehicle Issue: Rattle Noise From Rear Package Shelf

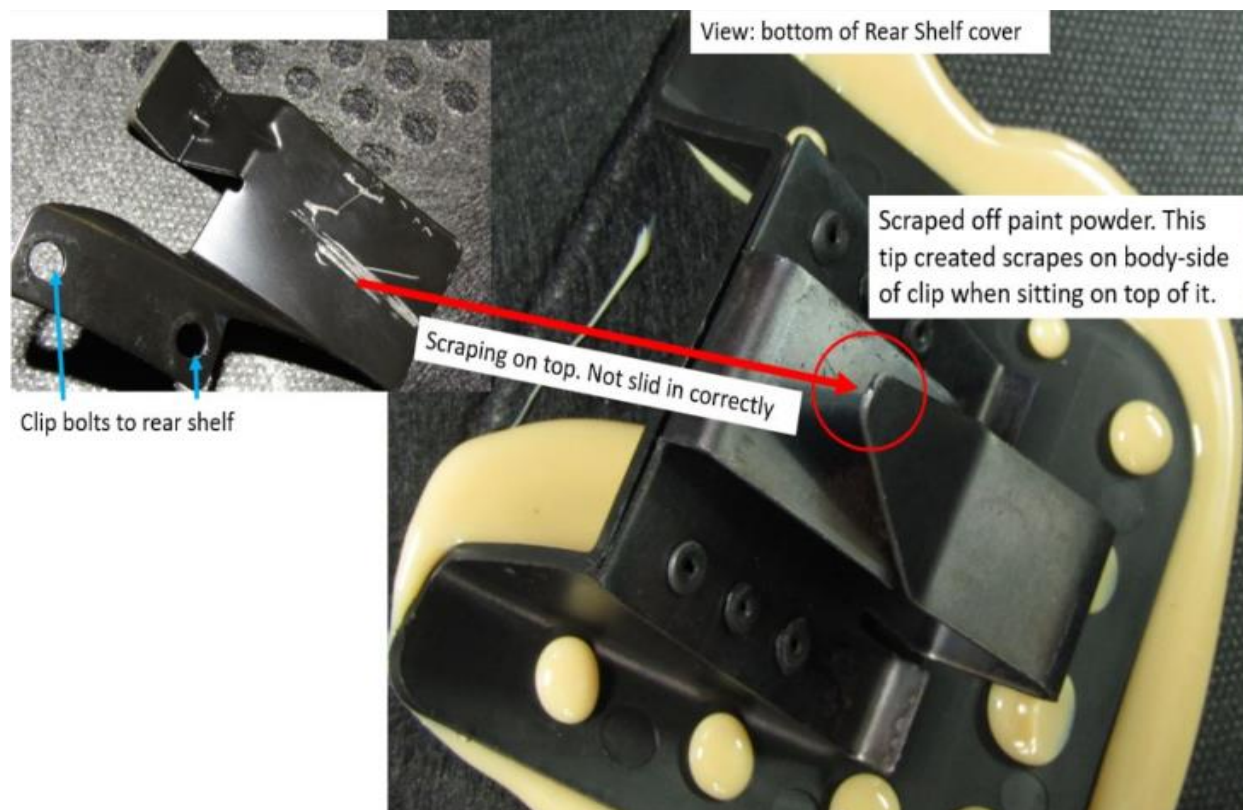
Discussion: Inspect rear shelf attachment. It is possible the clip is not installed properly and a rattle or buzz may result. Remove the shelf and reinstall it properly without replacing any parts to correct the noise.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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Verification: After reinstalling panel test drive to confirm correction.

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