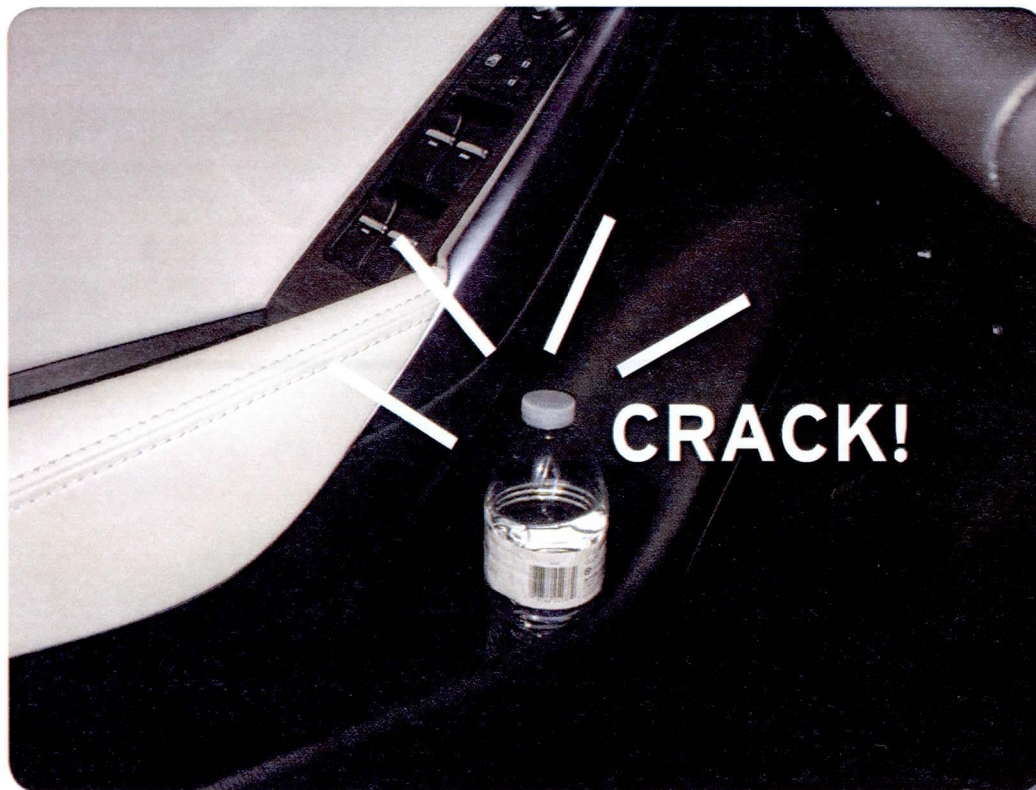


MULTI-MODEL

POP / CRACK NOISE WHILE DRIVING

Some customers may complain about an intermittent loud pop or crack type noise while driving. The noise may be caused by a water bottle left in the car.

Water bottles left in a car on a hot day may expand with heat. When the vehicle is driven with the HVAC on, the vehicle interior cools, causing the water bottle to cool and contract (shrink). This may create a loud pop or crack type noise.



No repair is necessary. Explain to the customer that this is a normal condition if water bottles are left in the car.

To contribute repair tip ideas, send an e-mail to mtips@mazdausa.com or fax to (949) 442-6599. If we select your repair tip, you will receive 10,000 Reward Performance by Mazda (RPM) points for your efforts. All contributions become property of MNAO, which assumes permission to publish them without further consideration.

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