



|        |        |
|--------|--------|
| S.A.T. | 282 MV |
| area   | n°     |

# Service Bulletin

Service Bulletin - Technisches Rundschreiben - Circulaire Technique - Circular Tecnica

Date: **24 September 2021**

Subject: **Starter relay cable**

Product: **Turismo Veloce Euro 5 (all versions)**  
from VIN:  
to VIN:

...NV000011

...NV000195

Following continuous monitoring of the quality of our product, it was found that on the vehicles specified above it is necessary to correct the path of the cable of the starter relay.

**We kindly ask you to update the vehicles according to the instructions in this technical communication before delivering the vehicle to the end customer, during a maintenance service or at the earliest opportunity.**

| Element to be modified/added    | Type of operation to be performed                                                                              | Reason for update                                                                |
|---------------------------------|----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|
| Path of the starter relay cable | The path of the cable must be corrected according to the instructions reported in the present Service Bulletin | The cable could be damaged by rubbing against the fixing plate of the rider seat |

## WARRANTY CLAIM (PHASE 1):

To obtain a refund for the labour, in addition to the complete motorcycle data, it is necessary to send a Warranty claim using the following information:

- Warranty type = 3 options available:
  - New motorcycles in stock NOT REGISTERED = **GP**
  - Motorcycles sold with activated warranty = **GC**
  - Motorcycles sold with expired warranty = **GE**
- Operation code: **S999** with labour time of **0,2 h**
- Problem code: **011**
- Problem date: **date of insertion of warranty claim**
- It is also mandatory to include the reference "**CT 282**" in the warranty claim's notes.

## WARRANTY CLAIM (PHASE 2):

Once the update has been performed and the request has been validated, it will be necessary to complete the Warranty claim procedure by entering the date of repair: entering the date of repair in the Warranty claim certifies that the motorbike has been rectified by the dealer and allows payment of the labour for the work carried out.

**NOTE: we remind you that according to the new features and warranty management procedures, the insertion of the repair date is essential and mandatory as per technical communication no. 004/17.**

### Equipment needed for performing the operations:

- 4 mm Allen key
- Hexagonal key 8mm

### Intervention procedure:

- Remove the passenger seat
- Remove the rider seat (4 mm Allen key)
- Disconnect the battery (first the negative pole, then the positive one)
- Extract the relay, disconnect the connector, and loosen the end of the cable indicated in the figure with the arrow (8 mm hex key)
- Rotate the end of the cable as shown in the figure and tighten it again to the prescribed torque ( $3 \div 4$  Nm) making sure that the cable does not move during tightening.
- Reconnect the connector and put the relay back into place.
- Check that the cable does not have interferences in the highlighted areas. If necessary, gently bend the end of the cable until you obtain a path free from interference with the surrounding components.



- Reconnect the battery
- Refit the rider and passenger seats.

Thanking you in advance for your cooperation, we remain at your disposal for any technical / commercial support.

Best regards,  
**MV AGUSTA MOTOR S.p.A.**  
**Technical Assistance Service**