



NUMBER: 11-001-21

GROUP: 11 - Exhaust System

DATE: June 8, 2021

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This Technical Service Bulletin (TSB) has also been released as a Rapid Response Transmittal (RRT) 21-071, date of issue June 08, 2021. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RRT will expire 18 months after the date of issue.

SUBJECT:

Exhaust Tips Are Loose And Off Center

OVERVIEW:

This bulletin involves inspecting the exhaust tips for not being centered. Properly torquing the exhaust clamp.

MODELS:

2021 (DT) RAM 1500 Pickup

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, EMEA, APAC and LATAM.

NOTE: This bulletin applies to vehicles built on or after January 03, 2021 (MDH 0103XX) and on or before April 29, 2021 (MDH 0429XX) equipped with 6.2L V8 Supercharged Engine (Sales Code ESD).

SYMPTOM/CONDITION:

Customers may notice the exhaust tips are not centered in the bumper opening and loose.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. **This RRT only applies to vehicles on the RRT VIN list.**

1. Inspect the exhaust tips to see if they are properly centered in the bumper opening and/or loose (Fig. 1) or move by pushing the exhaust tip up and down using hand apply moderate force (approx. 40 lbs) .
2. Are any of the exhaust tips off center and/or loose and/or move (Fig. 1) ?
 - YES>>> Proceed to [Step 1](#) of the Repair Procedure.
 - NO>>> This bulletin has been completed. Use inspection LOP (11-40-05-91) to close the active RRT.



Fig. 1
Exhaust Tip Examples

- 1 - Correct - Properly Centered
2 - Incorrect - Need Adjustment
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REPAIR PROCEDURE:

1. Loosen the exhaust tips clamps. Center the exhaust tips in the bumper opening. The top of the exhaust tip should be 35.1 mm (1 3/8 in) from the bottom of the rear fascia (Fig. 2) .

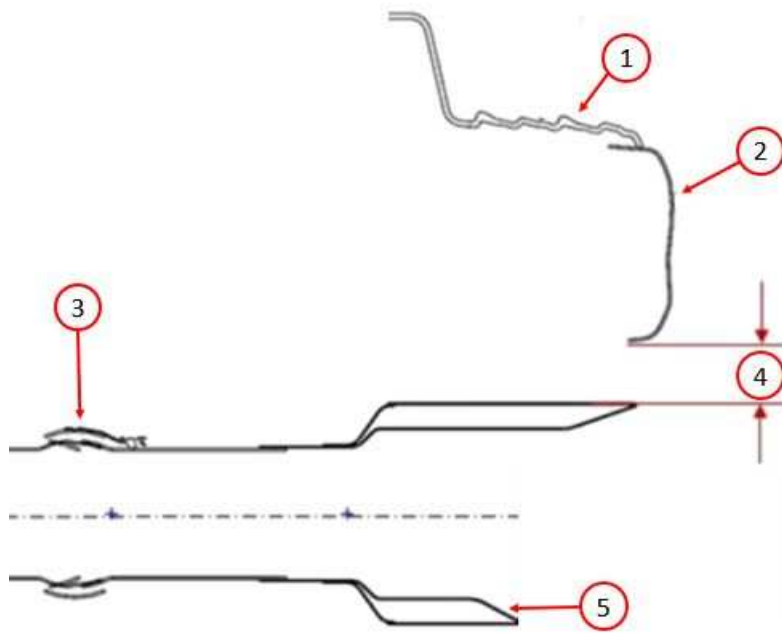


Fig. 2

- 1 - Step Pad
- 2 - Rear Fascia
- 3 - Exhaust Clamp
- 4 - Air Gap, Between Fascia and Exhaust Tip. 35.1 mm (1 3/8 in)
- 5 - Exhaust Tip

2. Orientate the clamp for proper fit (Fig. 3) to the exhaust pipe.

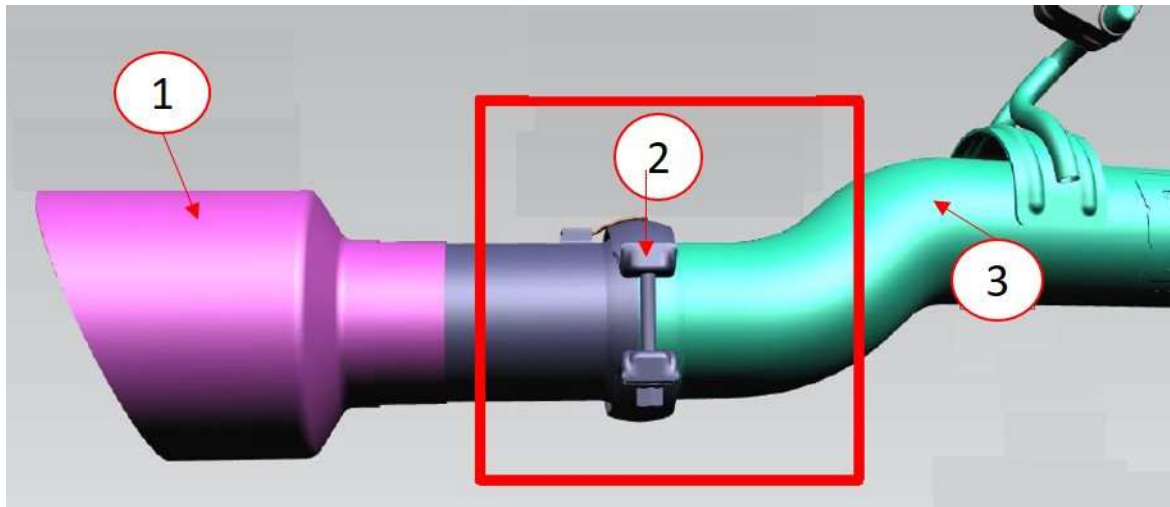


Fig. 3

Proper Clamp Orientation on the Exhaust Pipe.

- 1 - Exhaust Tip
- 2 - Clamp Orientation
- 3 - Exhaust Pipe

- 3. Torque both exhaust clamps for the exhaust tips to 42 Nm (31 ft. lbs.).
- 4. Make sure the exhaust tips are centered and tight as called out in Step 1.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
11-40-05-91	Tips, Exhaust - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
11-40-05-92	Tips, Exhaust - Inspect and Retorque (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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