



NUMBER: 02-002-21

GROUP: 02 - Front Suspension

DATE: June 22, 2021

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This Technical Service Bulletin has also been released as a Rapid Response Transmittal (RRT) 21-074, date of issue June 22, 2021. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RRT will expire 18 months after the date of issue.

SUBJECT:

Clunk or Scrape Noise From The Front Right Side of Vehicle

OVERVIEW:

This bulletin includes replacing the right front coil spring and lower shock bolt only.

MODELS:

2021 (JL) Jeep Wrangler

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles built on or after February 06, 2021 (MDH 0206XX) equipped with a 6.4L V8 SRT HEMI MDS Engine (Sales Code ESG).

SYMPTOM/CONDITION:

Customers may comment on the following:

- A clunk or scrape noise coming from the front right side of the vehicle.

NOTE: Chipped paint on the tower and spring may also be noticeable.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68481300AD	Spring, Front Coil
1	06104242AA	Bolt - Lower Shock
(AR)	68317791AA	Black Corrosion Resistant Protectant 4 Fl. Oz.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair procedure. **This RRT only applies to vehicles on the RRT VIN list.**

REPAIR PROCEDURE:**NOTE:**

- Only replace the right front coil spring and lower shock bolt. Do not replace both front coils springs.
 - If bare metal is noted on chassis tower; use Black Corrosion Resistant Protectant 4 Fl. Oz. P/N 68317791AA or equivalent, to touch up.
1. Remove and replace the front right spring and lower shock bolt. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info>02 - Front Suspension / Front / Spring, Front Coil / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
02-27-01-9E	Right Front Coil Spring and Shock Bolt - Replace (1 - Semi-Skilled)	4 - Chassis	0.6 Hrs.

FAILURE CODE:

ZZ	Service Action
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