



## STAR ONLINE PUBLICATION



**Case Number:** S2008000023 REV. A

**Release Date:** June 2021

**Symptom/Vehicle Issue:** No Crank No Start, Click No Start

**Technician Observation:** Owner complains vehicle does not start. Technician observed the vehicle has a no crank, not start condition.

**Repair Procedure:** Inspect all engine to frame grounds (G904A, G905A). Clean and secure frame side and engine side as needed, no parts required. Test the operation to complete Fig 1, 2.

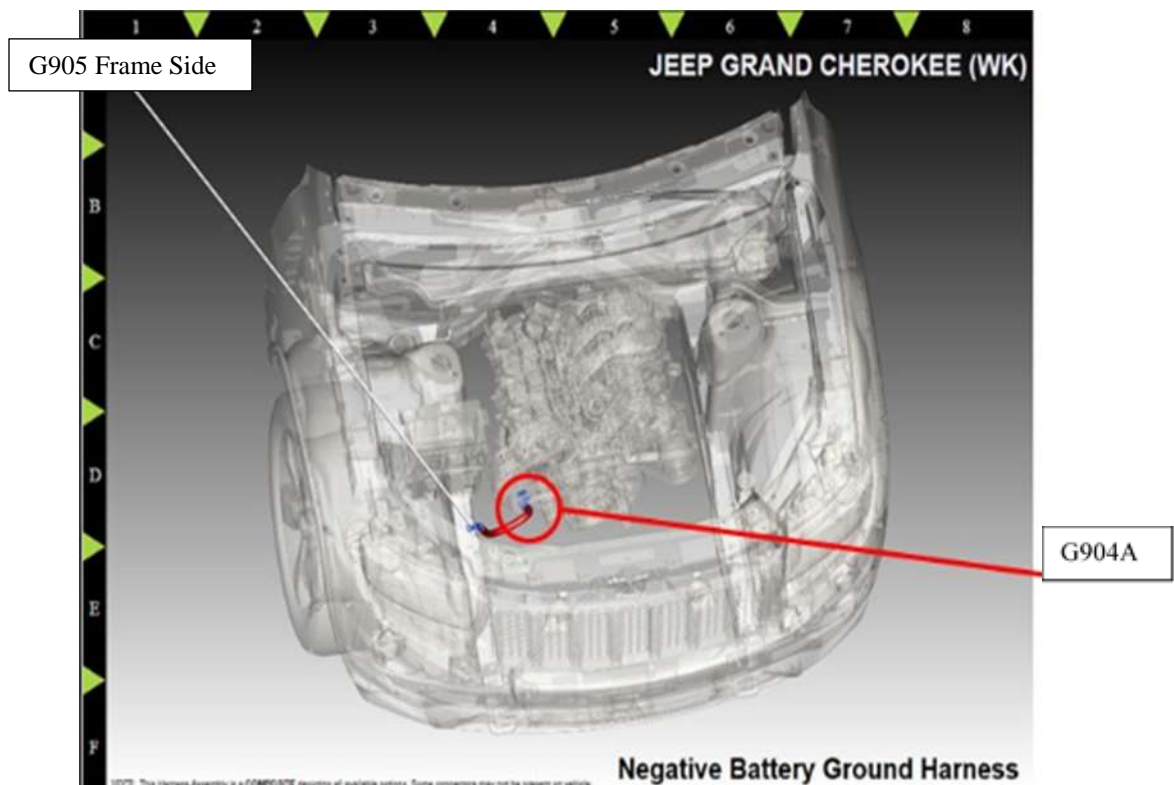


Fig 1 – Example WK

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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G904A Engine side location, Z904 circuit



Fig 2

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