



STAR ONLINE PUBLICATION



Case Number: S2108000158

Release Date: June 2021

Symptom/Vehicle Issue: Unable To Program Replacement RFH Module. Negative Response 0x33 When Attempting To Run RFH Replacement Procedure

Discussion: When attempting to program a replacement Radio Frequency Hub (RFH) Module. You may get a Negative Response 0x33 when running the "RFH Replace" routine. This is a known issue with the latest RFH part and is currently being reviewed by Engineering/Supplier. Dealers should use RFH p/n 68462436AA instead of 68494991AA.

Repair: Replace the RFH with an earlier version Part #: 68462436AA.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found