



STAR ONLINE PUBLICATION



Case Number: S2123000048

Release Date: June 2021

Symptom/Vehicle Issue: Wind Whistle Noise From A Pillar Area At Highway Speed

Customer Complaint/Technician Observation: Driving 40+ mph a whistle or wind noise can be heard from the side of the windshield or door area near the A Pillar. Noise can change depending on the direction of cross wind and may not be present at all times.

Discussion: Inspect the vertical seam of the windshield frame for gaps in sealer. Apply tape over the seam shown in the below image and test drive. If there are gaps found and or the noise is eliminated with the test drive (tape applied), clear seam sealer may be applied carefully to resolve the condition. Sealer such as Kent Products P10200 High Tech clear or equivalent can be used. Mask the area before applying. It may be helpful to fold the windshield flat to the hood so a nice level bead can be applied. Follow manufactures directions on the product for application and curing time.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



STAR ONLINE PUBLICATION



Right side shown. Diagnosis and repair steps apply to both sides.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found