

Field campaign

Topic	Under bonnet trim - engine cover (SC16/01)
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2041887/1
Campaign number	EA39
Note	
Type	Service campaign
US code	

Vehicle data

Mulsanne

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3Y2*	2016	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	***	3Y	*	G	C	001619	002213		

Documents

Document name
master.xml

Notes

■ Repair instructions

Technical background

A number of under bonnet trim parts, engine covers, may have been assembled using incorrect material. The suspect material is mild steel mesh and may be prone to oxidation

Remedy

Check grill for correct material and replace engine cover assembly if necessary

Customer notification

Customers do not need to be informed directly of this campaign. Please ensure that all affected vehicles are checked and repaired during a service visit. You should also inform your new and used car sales departments so that the vehicles affected can be checked and, if necessary, repaired immediately (and not just before sale)

Warranty accounting instructions

Check only

Warranty Type 710 or 910

Labour Operation Code: 10 83 01 00

Damage Service Number EA39

Damage Code 00 66

Time 10 TU

Criteria ID 01

Check and replace

Warranty Type 710 or 910

Labour Operation Code: 10 83 55 00

Damage Service Number EA39

Damage Code 00 66

Time 20 TU

Criteria ID 01

Genuine parts

The required replacement parts should be ordered from Bentley Motors Limited Crewe or through your regional Bentley parts distribution centre

Part supply

Description	Part number	Quantity
Engine cover	3Y0.103.925.D	1

Parts despatch control

Repair instructions

■ Notes

Technical background

A number of under bonnet trim parts, engine covers, may have been assembled using incorrect material. The suspect material is mild steel mesh and may be prone to oxidation

Check

If the vehicle is not already listed as repaired in the "Repair history" (in Elsa pro), check for the presence of a blue campaign identification mark (see Figure 2), should neither be evident carry out the required work in accordance with these instructions

Genuine parts

The required replacement parts should be ordered from Bentley Motors Limited Crewe or through your regional Bentley parts distribution centre

Work



Figure 1

The metallic grills A and B need to be checked using a magnet, if either grill is found to be magnetic then replace the engine cover assembly (see Figure 1)

Reference workshop manual, Rep. Gr.10 Engine Cover – To Remove and Fit

Identification

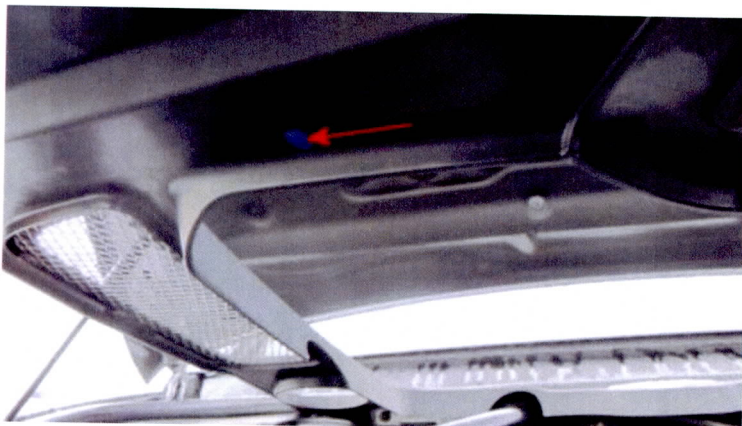


Figure 2

On completion apply a blue identification mark to the underside of the engine cover (see Figure 2)

▪ **Repair instructions** ▪ **Notes**