V O L V O

Service and Parts Business

Parts Bulletin

TITLE:

Service Action S10137 Certificate Reload Model / Year: S/V 90 Series, XC60 2022, XC40 2021-2022

GROUP: 30	CAT/NO: S10137	CAR MARKET: United States and Canada	
REVISIONS:		ISSUE DATE: 2021-12-20	STATUS DATE: 2021-12-20
		Page 1 of 1	

"Right first time in Time"

Reference Bulletins: QB S10137

Volvo Car USA LLC and Volvo Car Canada Ltd on behalf of Volvo Car Corporation, has decided to launch Service Action S10137 on certain Volvo S/V 90 Series Model Year 2022, XC60 Model Year 2022 and XC40 Model Year 2021 - 2022 vehicles with Google built-in.

Volvo has identified that an issue with digital certificates which renders the car unable to accept an Over-The-Air update (a manual update at retailers is still possible). This may lead to the customer losing connectivity between the vehicle and the Volvo app. The corrective action is to download listed software according to VIDA.

S10137 affects 174 vehicles in the U.S. and 21 in Canada.

Part Number	Description	Qty
31676058	XC40 CHANGE MARKET CERTIFICATES	1
31456604	XC60 CHANGE MARKET CERTIFICATES	1
31654145	S90/V90/V90CC CHANGE MARKET CERTIFICATES	1
31472406	S90L CHANGE MARKET CERTIFICATES	1
31483292	Total Upgrade XC60	1
31676056	Total Upgrade XC40	1
31654144	Total Upgrade S90/V90/V90CC	1
31472405	Total Upgrade S90L	1