



8 December 2021

Mr. Tom Stewart
Supplier Quality Process Manager
Great Dane
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Savannah, GA 31407

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Dear Mr. Stewart,

SAF-HOLLAND has discovered a non-conformance in SAF-HOLLAND axle assembly part number 1004300026950 used in ULX40 suspensions. SAF-HOLLAND has confirmed that 100% of the suspect parts were shipped to Great Dane for use on trailers built for Walmart.

The non-conformance is due to lack of proper lubrication of the wheel end. There have been five known occurrences of this condition in the field. An inspection of these five wheel ends was conducted by the SAF-HOLLAND Service and Quality Groups and it was determined that an insufficient amount of grease was installed during the assembly process.

We believe 100% of axle assembly part number 10043000026950 manufactured between 01JAN2021 and 15NOV2021 should be inspected and remedied as needed. SAF-HOLLAND has determined that 7,052 axles were produced in this time period.

The remedy in the field involves an inspection of the lubricant level in the axle and then, depending upon the status, 1) replenishing the lubricant in the axle, 2) replacing the wheel end on the axle or 3) replacing the complete axle assembly. An inspection by SAF-HOLLAND personnel of 476 axles at various Great Dane facilities began on 06DEC2021. Inspections and repair or replacement procedures on all remaining 6,576 axles at Walmart locations is expected to begin immediately.

Sincerely,

Keith Belevender
Vice President – HSEQ
SAF-HOLLAND, Inc.

