



**IDO - 502 - PRODUCT CHANGE NOTICE - IN-WALL
GEAR RACKS SWITCHING TO STANDARD**

IDO-502

SLIDE-OUTS

THIS DOCUMENT IS FOR INTERNAL USE ONLY! DO NOT DISTRIBUTE!

The attached letter has been sent by Lippert Components, Inc. to all affected OEMs. This document is for internal informational purposes only and is not to be distributed in any manner.



December 14, 2021

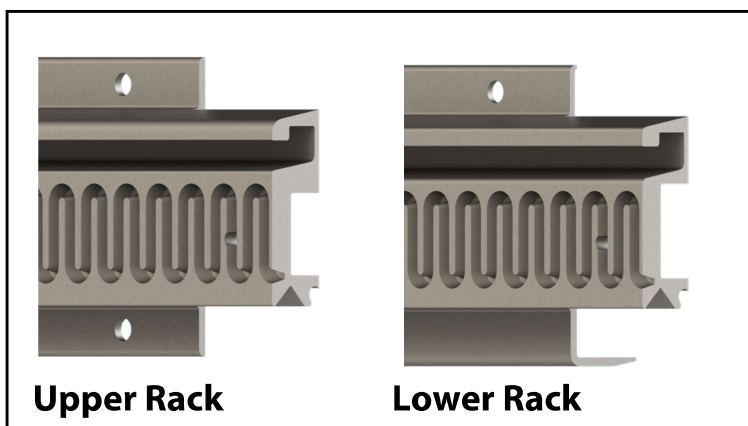
Product Change Notice - In-wall® Slide-out gear racks switching to all standard

Dear Valued Customer:

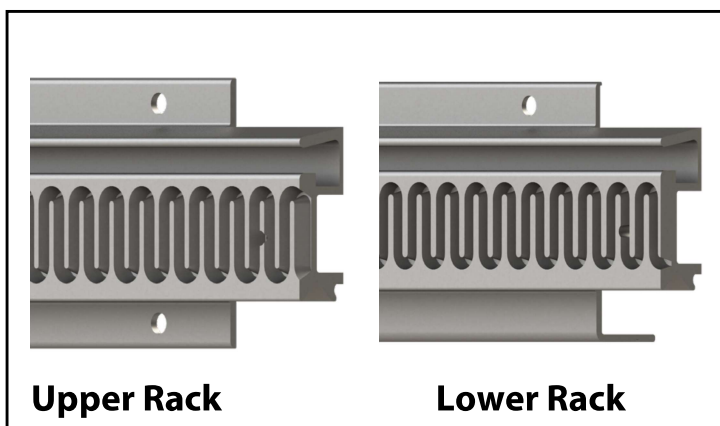
Please be advised, in an effort to maintain a steady supply chain without interruption in this period of continued growth, Lippert is taking the following steps to consolidate options for In-Wall Slide-out Systems.

Beginning Jan.1, 2022, Lippert and its vendors will be focusing all efforts on producing only the original standard gear rack version of the In-Wall product. The change will allow all our vendors' efforts to be laser focused on one version of the product. Consolidating to one style of gear rack combines efforts to raise the overall capacity for continued growth in product volume.

Inverted Gear Rack - currently offered as an option



Standard Gear Rack - all gear racks after Jan. 1



There will be no changes needed in construction or installation for the OEM (or for service) with the change to all standard gear racks, if instructional guidelines are being followed.

Lippert has reached this decision with continued innovation, testing, validation and forecasting. Supporting test results and warranty data can be provided upon request.

The original standard version gear rack slide-out mechanisms have been continuously produced in high volume along with the inverted gear rack version we started offering as an option four years ago.

Based on thorough review of field data, the water management performance of both system styles has proven to be functionally equivalent, so there are no advantages to offering both gear rack styles.

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

VP of RV Sales

Lippert Components, Inc.

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Frequently Asked Questions:

- 1. Will a new part number be required?** Yes, new part numbers will be issued.
- 2. Does the price change for the item?** No, there is no price change associated with the switch.
- 3. Is the new part wholly interchangeable with the previous version of the part?** Yes, as a complete mechanism for replacement . No, not as individual parts. Internal components will be different.
- 4. Does the customer need to replace inventory?** No, the change will be made on a running basis, starting on or around Jan. 1, 2022.