



Dealer Principal	General Manager	Sales Manager	Service Manager	Parts Manager	Marketing	Finance
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Aftersales Bulletin

00 34 61 02 00 – Service Action Rear Carrier Fixings

PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS AND PRIOR TO RETAIL DELIVERY.

Affected Vehicles

This service action affects Dawn (RR6) models produced from 10/20/2020 to 3/19/2021.

Situation

The affected vehicles have been identified as having a potential issue concerning the rear brake carrier fixings. It could be possible that during the rear axle assembly, the rear brake carriers were fitted with incorrect fixing (Torx E14 instead of the correct E16).

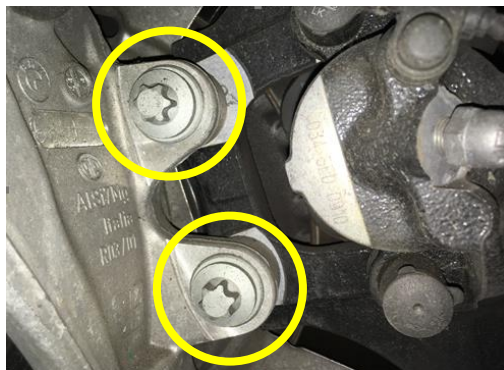
Procedure

A technical campaign has been launched to ensure that all vehicles have the check/repair completed. Dealer personnel should use Integrated Service Processes Application (ISPA), S-Gate “Campaigns for Vehicle” to check whether a vehicle requires this technical campaign or via Aftersales Information Research (AIR). Please see bulletin “A10 2016 Recall / Technical Campaign Check” for details.

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Perform the inspection of the left and right rear brake carrier fixings by fitting Torx E14 socket to each fixing. Identify the action required based on the outcome of each fitment attempt:

Step 1. Locate rear brake caliper carrier fixings (2 fixings on the right side and 2 on the left)



Step 2. Attempt to fit a Torx E14 socket on each of the four fixing fixings.



Torx E14 does not fit, the screw head is too big (E16).



The screw is OK. No action is needed.



Torx E14 fits.



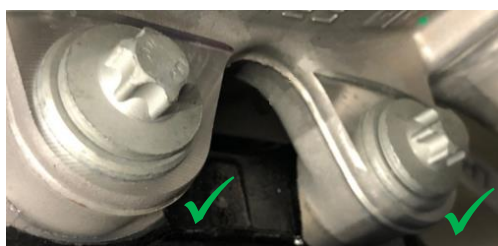
Incorrect screw is fitted. The screw needs to be replaced with the correct one following the procedure below.

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Step 3. Repeat Step 2 for the remaining 3 rear brake carrier fixing screws.

Summary: Torx E14 head on screw – Not OK, replace screw and torque tighten.
Torx E16 head on screw – OK, no further action.

Example OK (Torx E16)



Example Not OK (Torx E14)



Please refer to ISTA/AIR repair instruction, 34 21 320 Removing and installing or replacing both rear brake discs for further details if required.

Please note, it is not necessary to remove the rear brake discs or calipers to complete this check/replacement.

Required torque:

	Type	Thread	Dimension
2AZ Brake anchor plate to wheel carrier	RR5 / RR6	M12x1.5	110Nm

3. Parts Information

Description	Part Number	Quantity
Torx screw with washer	34 10 6 864 424	up to 4

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4. Warranty Information

Claims are subject to current Warranty terms.

Defect Code	00 34 61 02 00		
Labor Code	Description	Labour	Notes
00 99 000*	Checking 4 rear brake caliper carrier screws	3 FRU	Main work
00 99 000*	Checking 4 rear brake caliper carrier screws and replacing up to 4 screws	5 FRU	Main work

*Only use **one** of the above codes.

Contact

If you have further questions, please contact your Regional Aftersales Manager (RAM).