

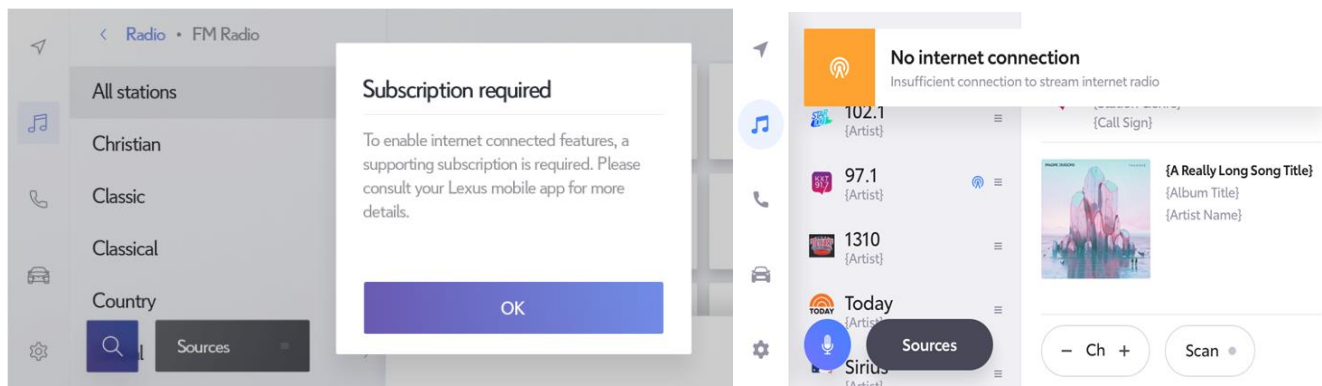
Subject		Market
Hybrid Radio - Error Message Pop-ups		USA
Service Category	Section	
Audio/Visual/Telematics	Audio/Video	
Applicability		
2022MY NX		

APPLICABLE VEHICLES

2022	NX250	2022	NX350H
2022	NX350	2022	NX450H+

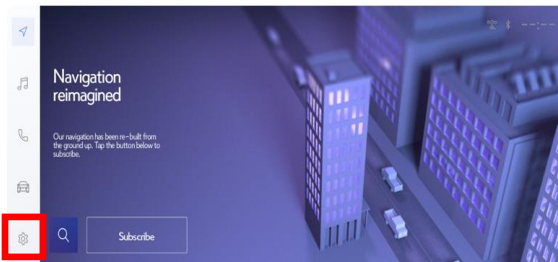
CONDITION

Some 2022MY NX vehicles may experience one of the following pop-up messages if “Hybrid Radio” has been enabled. Please follow the steps below to correct the condition.

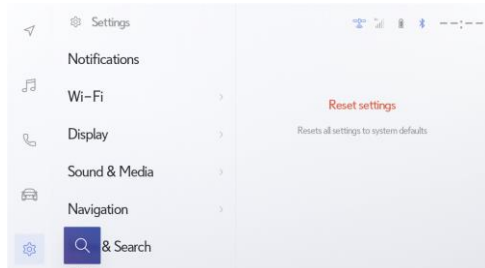


RECOMMENDATIONS

1. Select the Gear Icon at the lower left of the screen.



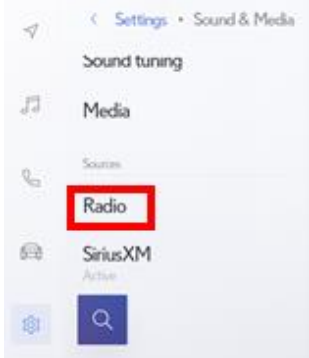
2. Scroll down and select “Sound & Media”



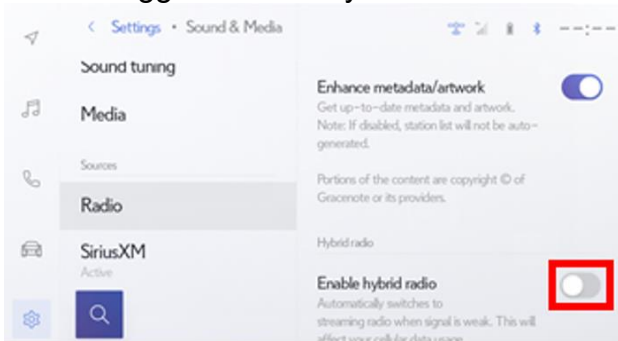
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RECOMMENDATIONS

3. Select "Radio"



4. Toggle "Enable hybrid radio" to the off position.



5. Inform the customer that they may receive a "Weak signal" pop-up banner while driving, and to **NOT** select "Enable" as this will re-enable the setting and cause the pop-ups to occur.



LINK REFERENCES

This Tech Tip does not contain any link references