

Service Manager Bulletin

TITLE:

Polestar WPPM (Warranty Policy and Procedure Manual)

GROUP:

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NO:

013P

ISSUING DEPARTMENT:

Warranty

CAR MARKET:

United States and Canada

REVISIONS:

ISSUE DATE:

2021-09-20

STATUS DATE:

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The Polestar Warranty Department is happy to announce the release of the **Warranty Policy & Procedures Manual (WPPM)**.

This WPPM can be found in Nebula, it can be accessed by clicking the third tile here.

Warranty Claim Authorization

New Warranty Claim
Authorization

Submit a Warranty Claim Authorization

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User Guides

How to submit a Warranty Claim
Authorization

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Goodwill & Warranty Policy

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This will include Warranty coverage and claim types, the body of the document and an expanded **Appendix** where you'll find a list of helpful warranty-related SMBs, procedures, and forms. This information supersedes any other coverage or documents.

To search within the PDF, use the program's search box either by clicking it directly or pressing "Control + F" on your keyboard.

Information changes frequently, therefore we continue to strongly recommend that the Polestar Portal be referred to for the most recent published information available in SMBs, QBs, etc.

We also strongly discourage that this PDF be downloaded and/or printed to help ensure that the most current version is only ever referenced.