

VOLVO TRUCKS DEALER BULLETIN



To: General Managers, Service Managers, Service Technicians, Warranty Managers
From: Volvo Trucks – Service
Date: December 31, 2021
Subject: Service Literature Published and Released in December, 2021
Bulletin: SLV21-012

The following summarizes the service literature that has been published and/or revised for the month.

SERVICE NEWS

BULLETIN #	TITLE	COMMENTS
	None Issued	

TOOL BULLETIN

BULLETIN #	TITLE	COMMENTS
	None Issued	

FIELD SERVICE BULLETIN

BULLETIN #	TITLE	COMMENTS
	None Issued	

SERVICE PROGRAM

BULLETIN #	TITLE	COMMENTS
	None Issued	

RECALLS

BULLETIN #	TITLE	COMMENTS
	None Issued	

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CASE BASED REASONING (CBR)

NEW SOLUTIONS

SOLUTION #	TITLE
CBR-2157	Aftertreatment Hydrocarbon Injector (AHI) Troubleshooting Guide - US10+OBD13 And Newer Emissions

UPDATED SOLUTIONS

SOLUTION	TITLE	COMMENTS
CBR-155	Warranty Volvo Chassis - eWarranty To UCHP Labor Code (SCC Code) Crossover, Conversion Information For Use With Campaigns (FI, SP) And Recalls (EC, RVXX), Location On Trucks Dealer Portal (TDP)	Expired - Information outdated.
CBR-186	Fuel Tank Strap Insulator Design Update; Fuel Tank Strap Appearance Changed	Expired - Information outdated.
CBR-223	Volvo Chassis - Equipped With An (AMT) I-Shift Transmission Grinding While The Range Is Shifting From (6th To 7th) Or (7th To 6th) Gear	Updated formatting and tags for improved searchability.
CBR-228	Volvo Chassis - Telematics SIM ID Calibration Failing In Tech Tool	Expired - Information outdated.
CBR-237	Vehicle Electronic Control Unit (VECU) Fault Code MID 144 PID 383 FMI 14 (Special Instructions) Being Generated In The Cluster Display	Updated tags and formatting for improved searchability.
CBR-589	Engine Control Module (EMS) Software Information - Improvement List, August 2021 - US17+OBD2019 Emissions ONLY	Updated with latest software version information.
CBR-2043	Engine Control Module (EMS) Software (MSW) Information - Improvement List, November 2021 - US21+OBD2020 Emissions	Updated with latest software version information.