



# QUALITY ACTION

# CAMPAIGN BULLETIN

## Seat Belt Buckle Bracket Dealer Inventory

Reference: PC849

Date: November 15, 2021

**Attention: Dealer Principal, Sales, Service & Parts Managers**

**UPDATE November 15, 2021**  
**Please discard earlier versions of this bulletin.**

**The announcement from October 8, 2021 has been revised to include the following:**

- Dealers may order parts, as needed, via normal ordering process **beginning November 15, 2021.**
  - **Parts on order in DBS will be fulfilled.**

Affected Models/Years:	Affected Population	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect:
MY2022 Frontier (D41)	NA	<b>169</b>	October 6, 2021	<b>YES</b>

**\*\*\*\*\*Dealer Announcement\*\*\*\*\***

Nissan is now escalating the temporary hold on **169** specific model year 2022 Frontier vehicles identified in Service Comm to a dealer inventory quality action to inspect and, if necessary, correct the bolt hole threads and replace the bolt(s) on the left rear seatbelt bracket. Due to a manufacturing issue, certain vehicles may contain left rear seatbelt bracket bolts that were cross-threaded during installation. As a result, the left rear seatbelt bracket may become loose.

Affected vehicles are subject to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer.

**\*\*\*\*\*What Dealers Should Do\*\*\*\*\***

**PLEASE FOLLOW THE ATTACHED INSTRUCTIONS:**

1. Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **PC849**
  - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
    - Refer to NPSB 15-460 for additional information
  - **Some vehicles may still be in transit. Please continue to check newly arriving inventory for campaign applicability.**
2. Please **do not drive, loan, sell or trade** the specific vehicles in dealer inventory subject to this quality action.

3. Use the attached procedure to inspect and, if necessary, remedy any vehicles affected by this quality action:
  - Dealers may order parts, as needed, via normal ordering process **beginning November 15, 2021**.
  - Affected dealers may obtain the recommended 10MM x 1.25 thread tap for this activity from the following (or similar) suggested vendors:
    - [https://www.acehardware.com/departments/tools/hand-tools/taps-and-dies/23759?x429=true&gclid=EAlaIQobChMI5dqQ5da48wIVs2xvBB1-jwEMEAQYAiABEgKQSPD\\_BwE&gclsrc=aw.ds](https://www.acehardware.com/departments/tools/hand-tools/taps-and-dies/23759?x429=true&gclid=EAlaIQobChMI5dqQ5da48wIVs2xvBB1-jwEMEAQYAiABEgKQSPD_BwE&gclsrc=aw.ds)
    - <https://shop.advanceautoparts.com/p/century-drill-tool-tap-metric-carbon-steel-10.0x1.25-97316/11034792>
    - <https://www.homedepot.com/p/Drill-America-M10-x-1-25-High-Speed-Steel-4-Flute-Plug-Hand-Tap-1-Piece-DWTP10X1-25>
      - **Dealers with inventory subject to this quality action (see list included in email) will see a credit of \$30 to their Non-Vehicle Account (NVA) in their October claim status report.**
4. The service department should submit the applicable warranty claim for the action performed so it can be closed on Service Comm and release the vehicle.

**NISSAN NORTH AMERICA, INC.**

Aftersales DIVISION

**\*\*\*\*\* Please scroll down for repair procedure\*\*\*\*\***



## PC849 - 2022 FRONTIER REAR SEAT BELT BRACKET BOLT

1. Lift both rear seat cushions to the upright position.
  - Open the rear doors
  - Pull the release handles and lift the seat cushions upward until they lock into place
2. Locate the LH rear seat belt buckle bracket bolts. (Figure 1)

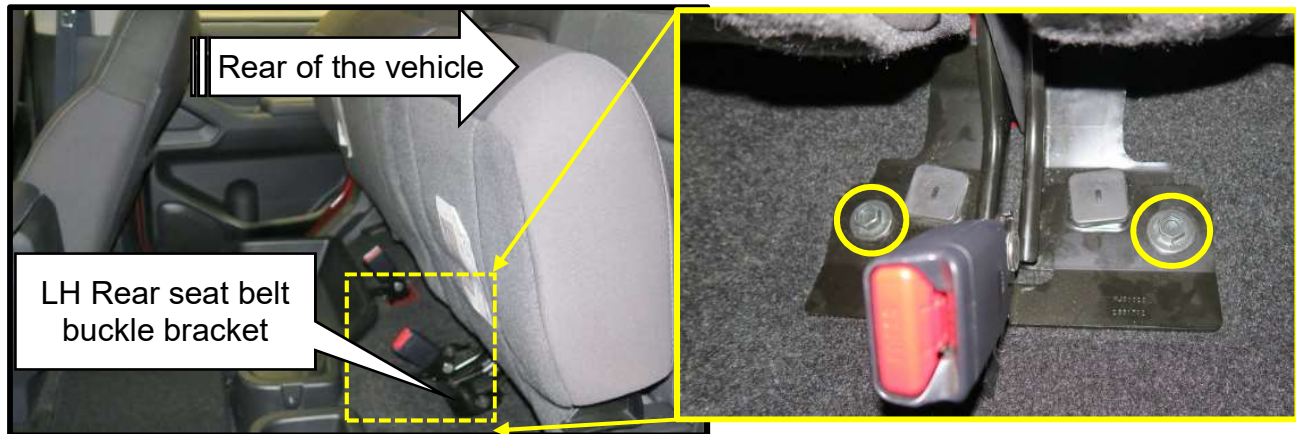


Figure 1

3. Following the three steps below, inspect both bolts that secure the LH rear seat belt buckle bracket to verify they are fully seated.
  - a) Verify the bolts are flush with the seat belt bracket, if the either of the bolts are not flush with the bracket, the bolt is not fully seated
  - b) Attempt to turn the bolt washers by hand, if the washer turns, the bolt is not fully seated
  - c) Push downward on the seat belt buckle bracket around each bolt to check for bracket looseness, If the bracket has movement around the bolt, the bolt is not fully seated (Figure 2)

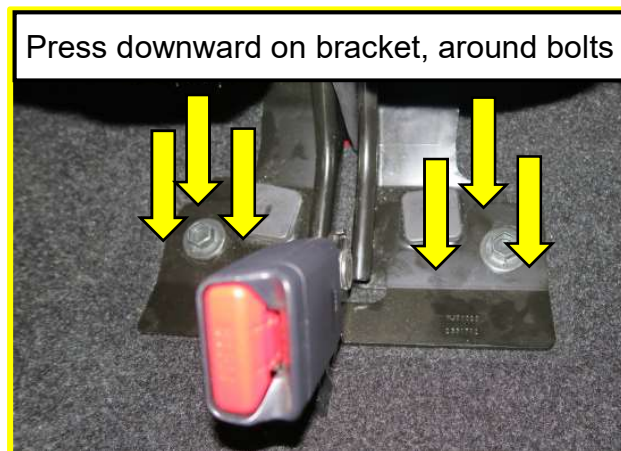


Figure 2

4. Are either of the seat belt buckle bracket bolts **NOT** fully seated?

- **YES**-If either or both of the seat belt bracket bolts are NOT fully seated, continue to **Step 5**.
- **NO**-If both bolts are fully seated, inspection is complete and no further action is needed, proceed to **Step 9**.

5. Using hand tools **ONLY**, carefully remove and discard the bolt(s) that are not fully seated. The bolt(s) will be replaced. (Figure 3)

**NOTICE**

To prevent further damage to the threads, **DO NOT USE POWER TOOLS** to remove the bolt.



Figure 3

6. Using a **Tapered 10MM X 1.25 thread tap**, correct the threads for the seat belt bracket bolt hole(s). (Figure 4) (Figure 5)

- Center the thread tap in the hole
- Slowly screw the thread tap into the hole to correct the body side threads

**NOTICE**

To prevent damage to the threads and thread tap, **DO NOT USE POWER TOOLS** to drive the thread tap into the bolt hole.



Figure 4



Figure 5

**Important:**

If the seat belt bracket or the seat frame is partially covering the bolt hole, make the necessary adjustments to the bracket(s) to allow the thread tap to be centered in the bolt hole.

7. Using a vacuum or similar tool, remove all debris from the bolt hole(s) before reassembly.

8. Align the seat frame and seat belt bracket with the bolt hole. (Figure 6)

- Start the **NEW** bolt by hand and thread in a minimum of 4 turns
- Torque the bolt(s) to:  
49 N•m (5.0 kg-m, **36 ft-lb**)
- Verify the bolt heads are flush with the seat belt bracket and there is no movement of the bracket (see Step 3 if needed)



Figure 6

**NOTICE**

To prevent cross threading and/or damage to the bolt and vehicle threads, **DO NOT USE POWER TOOLS** to start bolts.

9. Lower both seat cushions to the horizontal position.

- Proceed to claims information below.

**Parts Information:**

Description	Part Number	Quantity
Bolt	01121-0036U	(2) If Needed

**CLAIMS INFORMATION:**

**Submit claim using the following claims coding:**

**Work Order Line Type: "CM" Campaign**

PNC	DESCRIPTION	OP CODE	FRT
PC849	Check Rear Seat Belt bracket bolts - OK	PC8490	0.2hr
	Check Rear Seat Belt Bracket Bolts – Repair One bolt hole, Replace One bolt	PC8491	0.2hr
	Check Rear Seat Belt Bracket Bolts – Repair Two bolt holes, Replace Two bolts	PC8492	0.3hr