



An Oshkosh Corporation Company

Service Information Bulletin
Reference: JD 21-354

Date: December 20, 2021

Steer Axle Alignment on Chassis

ATTENTION JERR-DAN DISTRIBUTORS

Description of Issue:

OEM Truck Chassis Manufacturer's instructions requiring periodic inspection and tightening of suspension / axle are not routinely occurring with new units.

Resolution:

Jerr-Dan requires that all distributors and customers read and understand the manuals provided by the chassis manufacturer. Commonly, operator manuals provided by the OEM chassis manufacturer recommend that the steer axle U-bolts need to be retorqued after a specified number of miles.

All heavy-duty wreckers and rotators that are mounted at Jerr-Dan have wheel alignments completed after the body is installed on the chassis. Units sold and driven directly from the Jerr-Dan factory to a customer's location may meet or exceed the miles required for retorquing. Failure to follow the chassis manufacturer's recommendation for the periodic inspection and retorquing of the steer axle U-bolts, may cause misalignment and/or damage to the tires on the unit.

This is a reminder to instruct new owners to read the manuals supplied by the chassis manufacturer. Jerr-Dan will not cover any costs associated with damaged tires, alignments, or any service issue related to the failure to follow the chassis manufacturer's recommendation. All associated costs will be between the distributor and the customer.

Warranty:

There is no Warranty associated with this Service Information Bulletin.

Jerr-Dan Product Affected: Heavy-Duty Wreckers and Rotators

Models Affected:

- 25 Ton No-Body Wrecker
- 25 Ton Wrecker
- 35 Ton Wrecker
- 50 Ton Wrecker
- 50 Ton Rotator

Customer Support - 13224 Fountainhead Plaza - Hagerstown, MD 21742-2678

Phone: (800) 926-9666 – Fax: (301) 745-5375

Email: customersupport@JerrDan.com – Website: www.JerrDan.com