



RECALL CAMPAIGN BULLETIN

Classification: EC21-017	Reference: NTB21-105	Date: November 16, 2021
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VOLUNTARY EMISSIONS RECALL CAMPAIGN 2013-2017 NV200 AND 2014-2017 NV200 TAXI; ECM REPROGRAM

CAMPAIGN ID #: R21B3
APPLIED VEHICLES: 2013-2017 NV200 (M20)
2014-2017 NV200 TAXI (M30)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary emissions recall campaign, on certain specific model year 2013-2017 NV200 and 2014-2017 NV200 TAXI vehicles, to reprogram the ECM. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number R21B3 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary emissions recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Failure to do so can result in civil penalties.** Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

IMPORTANT:

Attention California Dealers

An Emission Recall Campaign Completion (ERCC) label must be filled out by the technician performing the repair, and then attached to the underside of the vehicle hood. A sample of the label is shown below.

Technician: Fill in the following: "Inspected ECM per Campaign ID # R21B3" or "Reprogrammed ECM per Campaign ID # R21B3"	NISSAN MOTOR CORPORATION AUTHORIZED MODIFICATIONS THE FOLLOWING MODIFICATIONS HAVE BEEN MADE:
	THESE MODIFICATIONS HAVE BEEN APPROVED AS APPROPRIATE BY EPA AND CARB
	DEALER CODE: _____ DATE: _____ CHANGE AUTHORITY: _____ NIS-UHL-16

Fill in "DEALER CODE" and "DATE"
Put "ARB/EPA" under "CHANGE AUTHORITY"

Figure 1

California law prohibits owners from renewing their California registration if emissions related recall work has not been performed. California dealers are now required to issue a proof of correction certificate to vehicle owners upon completion of emissions related recall work. Please fill out one of the campaign completion forms for each owner that has this campaign performed. Instruct owners to keep this certificate unless they are requested to mail it to the DMV. A sample of the form is shown in Figure 2 below.

Vehicle Emission Recall - Proof of Correction				
License Number	Make	Model Year	Body Type	Vehicle Identification Number
				□□□□□□□□□□□□□□□□
Manufacturer _____		Recall Number _____		
The above described vehicle has been repaired, modified and/or equipped with new emission control devices to meet applicable California Emission Control Laws.				
Dealer's Name _____		Address, City, State, Zip _____		
Date _____	Dealership's Authorized Signature _____ X			
Return this certificate to DMV <u>only</u> when required - otherwise retain for your records.				
				CAEMRC 1-20

Orange colored

Figure 2

NOTE:

- These forms (item number **CAEMRC 1-20**) and labels (item number **NIS-UHL-16**) are available from Nissan Publications (1-800-247-5321) at no charge.
- When either item (form or label) is ordered, you will automatically receive the other item as well.

SERVICE PROCEDURE

- Using C-III plus, confirm the current ECM part number and write it on the repair order.
 - If it matches one of the part numbers in **Table A**, continue to step 2 on page 4 to reprogram the ECM.
 - If there is not a match, no repair is needed. Go to **CLAIMS INFORMATION** on the last page.

Table A

MODEL YEAR	CURRENT ECM PART NUMBER: 23710-
2013	3LM3A, 3LM3B 3LM4A, 3LM4B
2014	3LM5C, 3LM5D 3LM6A, 3LM6B 3LM7A, 3LM7B
2015	9SA0A, 9SA0B 9SA1A, 9SA1B 9SC0B, 9SC0C
2016	9SE0A, 9SE0B, 9SE0C, 9SE0D 9SE1A, 9SE1B, 9SE1C, 9SE1D 9SH0A, 9SH0B, 9SH0C, 9SH0D
2017	9SF0A, 9SF0B, 9SF0C, 9SF0D 9SF1A, 9SF1B, 9SF1C, 9SF1D 9SG0B, 9SG0C, 9SG0D

NOTICE

Perform the following before starting the reprogramming procedure to prevent damage to the control unit.

- Connect the AC Adapter to the CONSULT PC.
- Connect the CONSULT PC to the Internet via Wi-Fi or a network cable.
- Ensure ASIST on the CONSULT PC has been synchronized (updated) to the current date and all C-III plus software updates (if any) have been installed.
- Turn OFF all external Bluetooth® devices (e.g., cell phones, printers, etc.) within range of the CONSULT PC and the VI. If Bluetooth® signal waves are within range of the CONSULT PC or VI during reprogramming, the reprogramming may be interrupted.
- Turn OFF all vehicle electrical loads.
- Turn ON the hazard warning lamps.
- Connect a battery maintainer or smart charger, set to reflash mode or a similar setting, to ensure the battery voltage stays between 12.0 V and 15.5 V.

HINT:

- If you are not familiar with the reprogramming procedure, [click here](#). This will link you to the "CONSULT-III plus (C-III plus) ECM Reprogramming" general procedure.
- Take the vehicle for a 10 minute drive in order to meet the following Idle Air Volume Learning conditions:
 - Engine coolant temperature: 70 - 100°C (158 - 212°F)
 - Battery voltage: More than 12.9 V (at idle)
 - Transmission: Warmed up
- When reprogramming is complete, you may be required to perform:
 - Accelerator Pedal Released Position Learning
 - Throttle Valve Closed Position Learning
 - Idle Air Volume Learning
 - DTC Erase

2. Reprogram the ECM.

3. After completing **Erase ALL DTCs**, print a copy of the C-III plus screen showing the before and after part numbers of the control unit and attach it to the repair order.

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
R21B3	Reprogram Not Required	R21B31	0.3
	Reprogram The ECM	R21B30	0.5

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 16, 2021	NTB21-105	Original bulletin published

