TECHNICAL TOPICS POWERTRAIN





P4 Mid P250

22MY Discovery Sport, RR Evoque

Customer Voice:

- Customer symptom that refers to poor idle, rough running or MIL present.

Technical Description:

- Damage to more than one spark plug.
- Engine may show damage to either exhaust valve, piston or bore.
 Exhaust sensors may show damage.

Status:

- Check spark plug fittings are tight, measure torque
 Check the coil grounds (G1D1100A-1 and G1D198A-1) and the engine ground strap to body are clean, secure and not damaged.
 Take and store a 500ml fuel sample.
- Take and store a 100ml oil sample.
- Take photos of any damage in the above
- Raise the FRED for engine replacement and await next steps for us to process the samples taken.

Refer to SSM75589











