

SERVICE ACTION N644 - MALFUNCTION INDICATOR LAMP (MIL) NOT ILLUMINATING



NAS21.12.006

WORKSHOP

CAN/USA

AFTERSALES BULLETIN

DECEMBER 13, 2021

DESCRIPTION OF ISSUE

An issue has been identified on certain 2020 model year Defender vehicles where the Malfunction Indicator Lamp (MIL) does not illuminate on the instrument panel cluster when there is a wheel speed sensor fault. Other Anti-Lock Brake System Control Module (ABS) related warning lamps will still illuminate as required.

AFFECTED VEHICLE RANGE

Defender (LE)

Model Year: 2020

VIN: SALEK7EU5L2000064 - SALEP7EU7L2034427

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer.

SERVICE PROGRAM / REWORK ACTION

An authorized Land Rover retailer will update the vehicle Anti-Lock Brake System Control Module (ABS)

There will be no charge to the customer for this action under this program.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

ACTION TO BE TAKEN

Use the Jaguar Land Rover claims submission system to make sure that a vehicle is eligible for this program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Refer to Technical Bulletin N644NAS, *Malfunction Indicator Lamp (MIL) Not Illuminating*

PARTS

No Parts required.

TOOLS

Refer to Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: Use the Jaguar Land Rover claims submission system to make sure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, make sure that all outstanding Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code N644 together with the relevant Option Code. The SRO and parts information is included for information only.

The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

Warranty claims should be submitted in accordance with the current Jaguar Land Rover (JLR) Global Warranty Manual, and its amendments, unless stated otherwise in this bulletin.

Program Code	Option	Description	SRO	Time
N644	A	ABS - Update ECU	85.70.02	0.2
N644	B	ABS - Update ECU	85.70.02	0.2
		Drive in/drive out	02.02.02	0.2

**Normal Warranty policies and procedures apply.*