

Technical product information

Topic	Front wing 'Flying B' detached, loose and/or rattling noise from the front wing(s)
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2065567/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> trim, protective strips, brightware, dirt deflector -> wing trim strip	component / consumables -> missing	
body fixtures and fittings -> spoilers, air intake grilles, brackets	noise, vibration	
body fixtures and fittings -> trim, protective strips, brightware, dirt deflector -> brand badge	component / consumables -> missing	front

Vehicle data

Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

The front wing 'Flying B' is loose/rattling

Or

The front wing 'Flying B' is detached from the front wing (Figure 1)



Figure 1

Technical background

The front wing 'Flying B' located on both front wings, is secured by six clips and a locator pin (Figure 2)

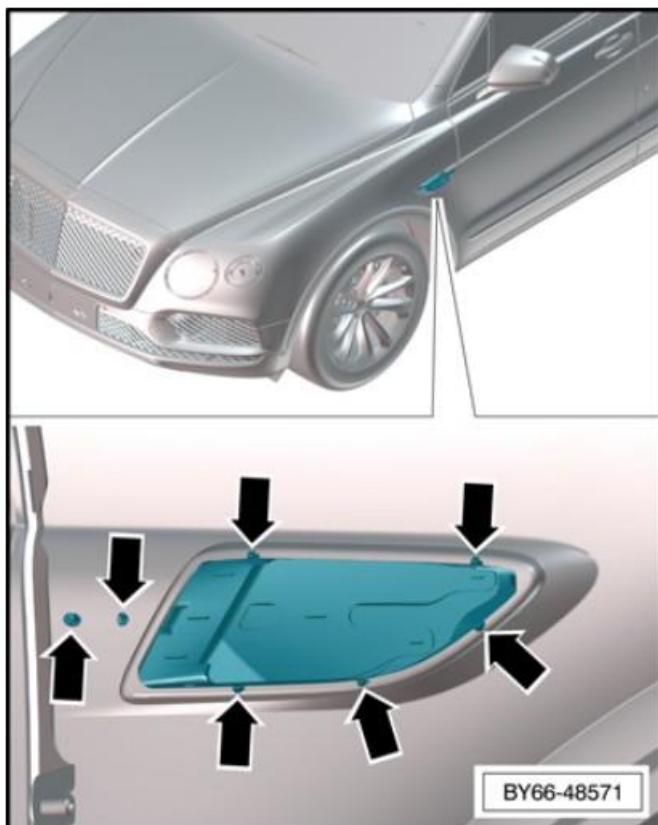


Figure 2

▪
In the event the front wing 'Flying B' is detached/lost

Or

Detached/damaged the front wing 'Flying B' must be renewed as per Rep.Gr 66

However

In the event the front wing 'Flying B' is loose/rattling or detached (not damaged) please refer to the instructions within the Measure section of this TPI

HINT: The process within the Measure section is the same regardless of which side is affected

Production change

Not applicable

Measure

▪

In the event the front wing 'Flying B' brightware is loose/rattling carry out the onward instructions from step 1

However

In the event the front wing 'Flying B' brightware is detached (not damaged) carry out the instructions from step 2

HINT: The front wing does not require removal to conduct this procedure

- 1) Referring to Rep.Gr 66 - Remove the front wing 'Flying B'
- 2) Using a suitable cleaning agent for example 3M surface cleaner and suitable cloth, thoroughly clean the brightware aperture and the front wing 'Flying B'
- 3) Using the adhesive as per the Parts information section - Apply the adhesive in the three locations shown in Figure 3

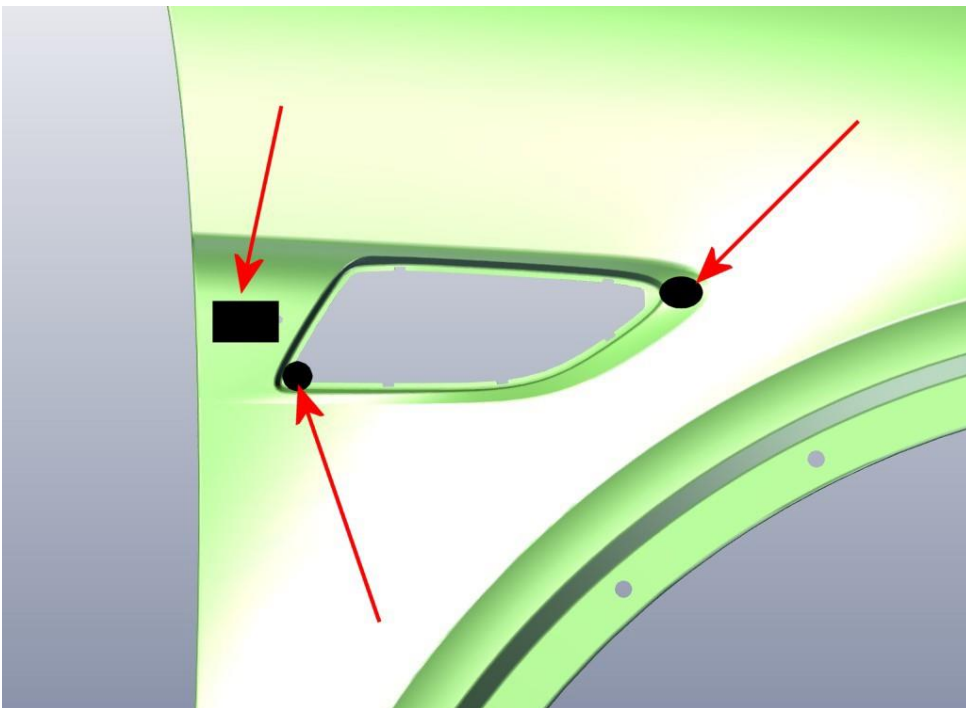


Figure 3

4) Fit/locate the front wing 'Flying B' into position

5) Clean any excess adhesive (whilst still wet) with 3M surface cleaner and a suitable cloth

6) Referring to Figure 4 - Secure the front wing 'Flying B' (1) in place with adhesive tape (2)

- Clean any remaining excess adhesive (whilst still wet) with 3M surface cleaner and a suitable cloth
- Allow 1 hour to fully cure before removing the tape (2)

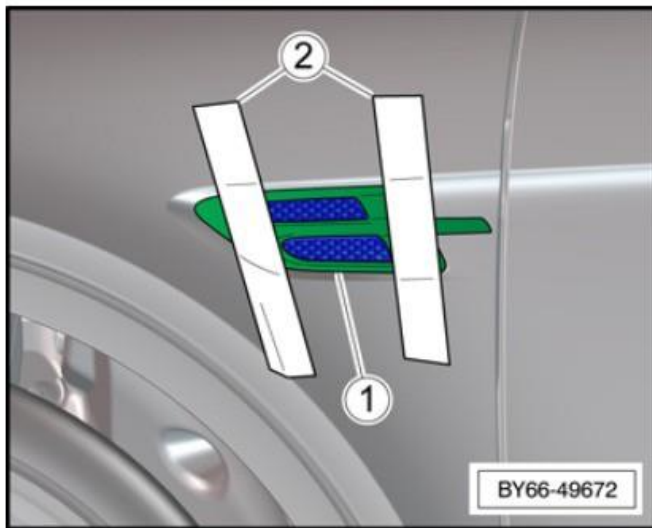


Figure 4

- Following installation - Do not wash the car for 48 hours

Warranty accounting instructions

Time to refit (x1) one side only

Warrantytype 110 or 910

Damage service number 66 49

Damage code 00 18

Labour

Labour Operation Code 66 49 19 00

Time 20 TU

Time to refit (x2) both sides

Labour Operation Code 66 49 20 00

Time 30 TU

Parts information

The following adhesives can be used (Source locally)

- Teroson MS9380
- Betafil 10215
- SikaTack Drive (windscreen adhesive)

- Refer to the ETKA parts catalogue for replacement parts if missing or damaged