

Select the date.

CAMPAIGN LETTER

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Subject: Field Repair Notice 13-058: ABS Module Installed Incorrectly
EXPIRATION DATE: 1/1/2023

Dear Peterbilt Customer,

Peterbilt has determined that certain Model 337 and 348 medium duty vehicles may have an ABS module that has been installed incorrectly. The ABS module orientation will be corrected.

What is Peterbilt improving?

Peterbilt will inspect and, if necessary, reorient the ABS module.

What will this improvement do?

This will orient the ABS module in the proper position.

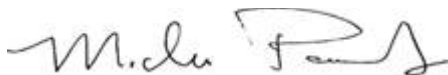
What should you do?

Contact your dealer immediately to schedule an appointment.

Please contact a Peterbilt dealership to schedule an appointment for this improvement. To find your Peterbilt dealer, please visit the Dealer Locator at www.Peterbilt.com or scan the QR code. When contacting your Peterbilt dealer, refer to campaign 13-058: ABS Module Installed Incorrectly and the VIN(s) listed in this letter. The work for this improvement will take approximately 1.0 hour of labor depending on vehicle configuration and dealer scheduling. There will be no charge to you if completed within standard warranty or by January 1, 2023, whichever is later.

We look forward to the opportunity to deliver this product improvement as part of our effort to provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby
Director of Customer Service
Peterbilt Motors Company

Scan this QR code to open the
Peterbilt Dealer Locator.



13-058 ABS Module Installed Incorrectly

12/14/2021

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13-058

Section

Brakes - 13

Subject

ABS Module Installed Incorrectly

Whats New Abstract

Non-Safety Campaign – Certain model 337 and 348 medium duty chassis were built with the ABS module installed incorrectly.

Condition

The ABS module was installed upside down on certain model 337 and 348 medium duty chassis. This could result in chafed wires and damage to the module from adjacent cup holder installation hardware.

Chassis Affected

59 model 337 and 348 medium duty chassis built from 7/16/2021 through 9/03/2021.

Action

Campaign

Service all affected chassis that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In Process" next to the "13058" campaign code prior to performing this repair.
3. Follow the procedures below to access the ABS module to inspect for proper orientation and if necessary, replace the module in the correct orientation.

Warranty

For repairs completed by 1/1/2023, Peterbilt will pay for labor:

- 0.3 hours labor to inspect the module for proper installation orientation. Use Quick Claim Code 13058A.
- 0.4 hours labor to R&R the lower dash panels and R&R the ABS module . Use Quick Claim Code 13058B
 - Quick Claim Code 13058A cannot be used in conjunction with 13058B.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.
- Please submit photos of damaged parts if claim additional claim if filed.
- File the claim within 14 days in accordance with the Warranty Policy.

For DWC claims, Dealers, Direct Fleets and Dealer Sponsored Fleets (DSF) may not use quick claims when submitting for repairs on chassis related to this bulletin but must submit a long form specifying part numbers, quantities, and pricing for parts used in the repair. Submittal of a Quick Claim for repairs made by the Fleet will be denied as pricing is incorrect on quick claims.

Take-Off Parts Disposition: Destroy take-off parts 30 days after claim is paid

PRWS CLAIM CODING			
Campaign Code:	13058	Campaign Type	Field Repair
Claim Category:	Truck	Repair Type	Proactive
Customer Concern Code	173	Causal Code	28
Corrective Action Code	13	Responsibility Code:	Camp
Failure Location	013-011-069	Causal Part	K149885SC000BXW
Supplier Code	N/A	SRT Code	B13-222 0.3 hours labor – inspect module orientation 013-214 0.4 hours labor – R&R the lower dash panels and R&R the ABS module

CLAIM CODING			
Failure Location:	013-011-069	Work Accomplished:	69
Failure Type:	225	Responsibility Code:	09/02
SRT Code:	B13-222 0.3 hours labor – inspect module orientation 013-214 0.4 hours labor – R&R the lower dash panels and R&R the ABS module	Claim Type:	N
Vendor Code	N/A	Campaign Field	13058

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1*	K149885SC000BXW	ABS ECU Module

*If Needed

Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.

See Links section for inspection and R&R procedures.

If harness replacement is required, contact your DSM to obtain the proper replacement procedure. (A long form claim must be filed).

Attachments

[Inspection and ABS Module R&R Procedure](#)

[Dealer\Chassis List](#)

[Customer Letter](#)