

Model series 118, 177, and 247 with M139 engine and without code 810 - sound system volume and bass level too low

Topic number	LI82.60-P-072403
Version	2
Function group	82.60 - Radio, audio, video systems
Date	12/22/21
Validity	Model series 118, 17, and 247 with M139 and without code 810
Reason for change	Remedy updated

Complaint

The sound system's volume and bass level may be too low compared to series vehicles.

Cause

Current sound amp (N40/3) software release.

Remedy

Perform a software update of the sound amp (N40/3) to the latest available version.

Note: Do not replace any parts as this will not remedy the complaint.

Symptoms				
Communication/information > Entertainment > Audio/Sound > Tone setting malfunction				
Communication/information > Entertainment > Audio/Sound > Volume adjustment function error				
Communication/information > Entertainment > Audio/Sound > Poor audio quality				
Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note