

COMAND / MBUX USB map update: Aborts, does not load to head unit

Topic number	LI82.85-P-071933
Version	2
Function group	82.85 - Navigation and Communication systems
Date	12/10/21
Validity	Valid for all vehicles with COMAND / MBUX and map data updates via USB
Reason for change	Remedy and validity updated

Complaint

While attempting to update the COMAND or MBUX map data via USB flash drive, the update may not load onto the head unit.

Cause

Incompatible USB flash drive

Remedy

To ensure error-free data transfer, the "Dealer USB memory stick, 64 GB, empty, for COMAND map updates" (part number A1778276600) must be used. This part is available for ordering via the accessories portal, ODUS or through the standard parts ordering process.

Note: It is recommended that two USB flash drives are ordered. One drive should be left formatted as FAT32 and the other drive can be formatted in NTFS. When formatting the USB drive the "quick format" option should not be used.

Further information is also available in the COMAND Download Manager User manual at: <https://odus.odus.i.daimler.com/downloads?doc=36>

Symptoms
Communication/information > Communication > Navigation > Navigation with hard disk > Map update not possible

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A1778276600			Dealer 64 GB USB flash drive, empty, for COMAND map updates		For COMAND DownLoadManager (DLM).	X

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note

