

Subject: DRW43 - (LDWS) LANE DEPARTURE WARNING CONCERN	Campaign No.: DRW43 Last Issued : 12/15/2021
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DESCRIPTION

Dealer Rework (DRW) 43 Lane Departure Warning System (LDWS) Concern

Please refer to the Dealer Email Released 12/21/2021

Concern Outline:

On certain subject 2022 Mazda3 vehicles, the LDWS lane may not be displayed properly in the active driving display when the language of Mazda Connect is set to Spanish.

Action Required:

There are currently 1,207 vehicles in dealer inventory or arriving soon that must be inspected as soon as possible. The affected dealer inventory will be posted to by end of the day tomorrow, December 21, 2021 and VIN's will show "Open" the same day. Only the potentially affected vehicles will display DRW43 in eMDCS Warranty Vehicle Inquiry.

This DRW must be performed before the vehicle is sold and is a requirement for a New Car Ready Claim. The warranty claim for this DRW should be entered as soon as possible, but the vehicle can be sold as long as the repair is completed. The warranty claim can be entered at a later date but no more than 7 days per warranty policy. The VIN list including dealer inventory, Repair Procedures and Warranty information will be posted on Mazda Global Service Support (MGSS) by end of day December 21, 2021.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.