Technical Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



Subject:	
FUEL-FILLER LID PANEL IS DEFORMED	Bulletin No.: 09-019/21
	Last Issued : 12/02/2021

BULLETIN NOTES

This bulletin supersedes the previously issued buletin(s) listed below: The changes are noted in Red.

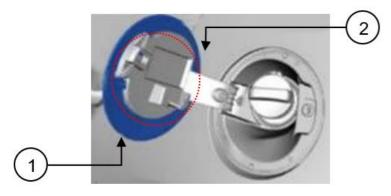
Previous TSBs:	Date(s) Issued:
09-019/21	06/24/21
09-023/20	08/13/20 and 07/06/20

APPLICABLE MODEL(S)/VINS

2019-2021 Mazda3 2020-2021 CX-30

DESCRIPTION

Some vehicles may exhibit a deformed fuel-filler lid panel (1) attached to the fuel-filler lid box, resulting in a poor appearance.



This concern is caused by the lid box not having enough water drainage capability which leads to the accumulation of water inside it. The water then freezes in cold weather and expands or the inner side of the lid panel absorbs the water and swells from long exposure, deforming the lid panel. To eliminate this concern, the shape of the fuel-filler lid box has been modified to have better drainage capability and a modified fuel-filler lid panel service part has been established for less water absorbance.

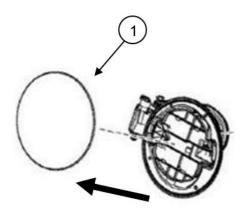
Customers having this concern should have their vehicle repaired using the following repair procedure.

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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "doit-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

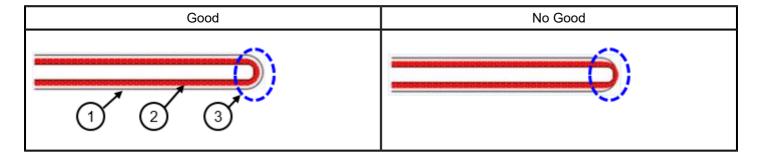
REPAIR PROCEDURE

- 1. Verify customer concern.
- 2. Replace the fuel-filler lid panel (1) with a modified one according to the instructions on MGSS.
 - Mazda3 (FUEL-FILLER LID REMOVAL/INSTALLATION)
 - CX-30 (FUEL-FILLER LID REMOVAL/INSTALLATION)



NOTE:

- · It is not necessary to remove primer on fuel filler lid before refinish painting.
- Apply clear paint (1) enough to cover the base paint (2) at the edge (3) of the fuel-filler lid panel.
- Avoid excess paint at the edge (3)



3. Verify repair by confirming that there is no interference between the fuel-filler lid panel and the rear fender panel.

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PARTS INFORMATION

Parts Number	Description	Qty.	Notes
BCYH-42-411			Mazda3 4-door SD
BDYT-42-411	Lid, Filler-Panel	1	Mazda3 5-door HB
DFY5-42-411			CX-30

WARRANTY INFORMATION

NOTE:

- · This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- · Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	87
Damage Code	9B
Part Number Main Cause	****-42-411*
Quantity	1
Operation Number / Labor Hours:	XXS3TCRX / 0.2 Hrs.

NOTE:

- Use sublet code "A1" for painting and attach body shop invoice.
- Warranty authorization is not required as the paint cost is significantly below \$1000.

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