

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2020-22MY Legacy & Outback
2022MY WRX & BRZ

NUMBER: 15-289-21
DATE: 12/28/21

SUBJECT: Subaru STARLINK® Owner’s Manual Correction
For Denso CP1 Gen 4 Systems

INTRODUCTION:

This Service Information Bulletin announces additional information for the Subaru STARLINK® Owner’s Manual for models equipped with Denso CP1 Gen 4 systems. The current manual does not supply the steps for a situation when a customer wishes to connect Apple CarPlay and/or Android Auto to a device that previously has been answered with “NO” when prompted with the confirmation message in the CID. This message is prompted when a device is detected by a USB connection. If “No” is selected, the device will not be recognized by Apple CarPlay and/or Android Auto when connected in the future. The information below describes the procedure needed to change the device connection status.

PRODUCTION CHANGE INFORMATION:

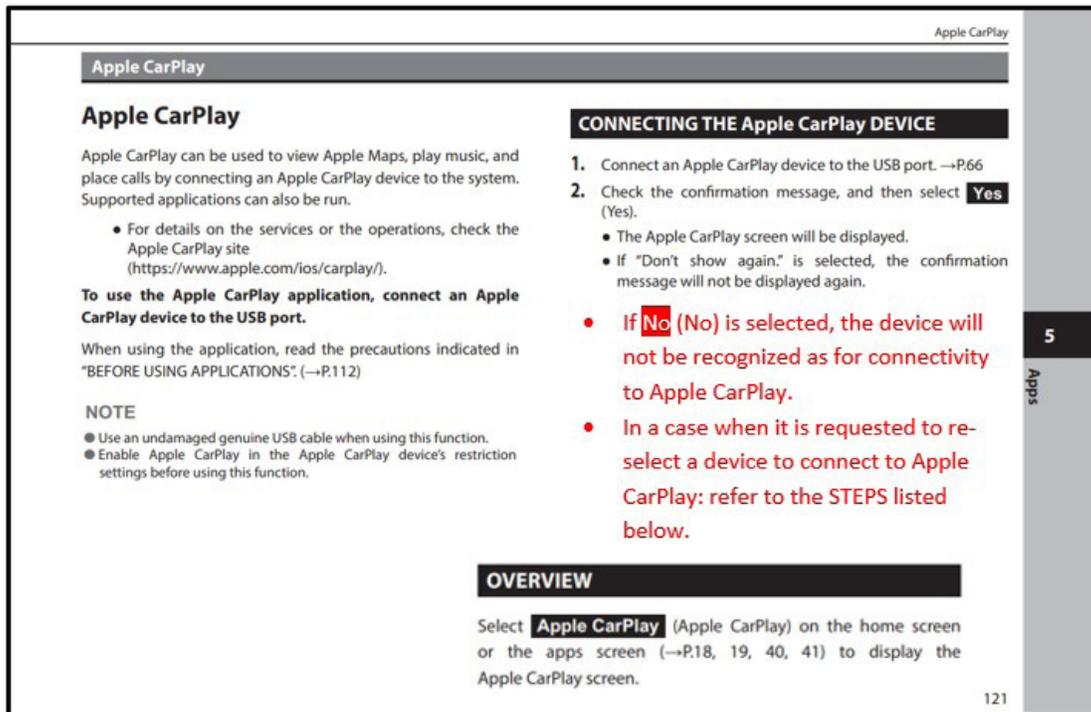
This information has been incorporated into the Subaru Owner’s Manual within the next revision.

<p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;">Subaru of America, Inc. is ISO 14001 Compliant</p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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Correction Details:

A - Apple CarPlay: Additional Information in RED. (Actual printed version will be different)



STEP 1) Select the Settings button from the home screen.

STEP 2) Select the Phone button from the top row.

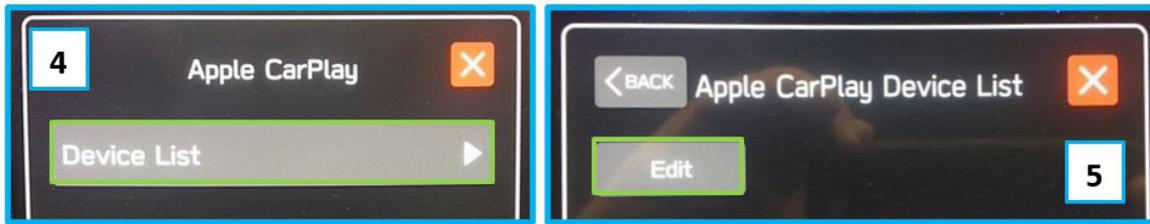
STEP 3) Select the Apple CarPlay arrow.



STEP 4) Select the Device List button.

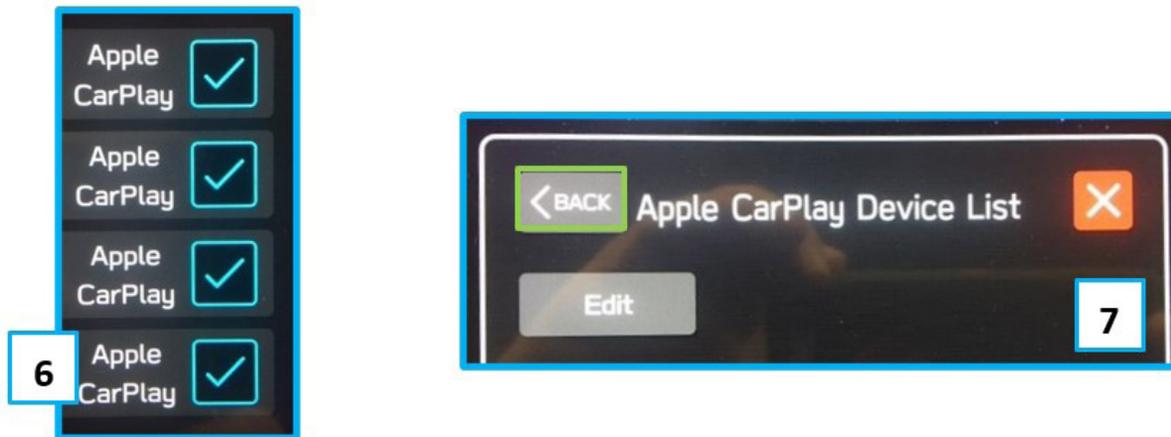
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STEP 5) Select the Edit button.



STEP 6) The desired connection can be customized by selecting and/or deselecting the devices listed on the check list that is displayed.

STEP 7) Select the BACK button when the desired selection is complete.



B - Android Auto: Additional Information in RED. (Actual printed will be different)

Android Auto

Android Auto

Android Auto can be used to view Google Maps, play music, and place calls by connecting your Android device to the system, using USB cable and Bluetooth. Supported applications can also be run.

- For details on the services or the operations, check the Android Auto site (<https://www.android.com/auto/>) and (<https://support.google.com/androidauto/>).

To use the Android Auto application, connect your Android device to the USB port.

When using the application, read the precautions indicated in "BEFORE USING APPLICATIONS". (→P.112)

NOTE

- Use an undamaged genuine USB cable when using this function.
- To use this function, check to make sure that your Android device is set to accept connection with a new vehicle.
- Depending on the model, the talkback volume of the voice recognition function of Android Auto may differ from the volume setting of other functions. Set the volume to a level that is easy to hear.

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CONNECTING THE Android Auto DEVICE

1. Connect an Android Auto device to the USB port. →P.66
2. Check the confirmation message, and then select **Yes** (Yes).
 - The Android Auto screen will be displayed.
 - If "Don't show again." is selected, the confirmation message will not be displayed again.

- **If No (No) is selected, the device will not be recognized as for connectivity to Android Auto.**
- **In a case when it is requested to re-select a device to connect to Apple CarPlay: refer to the STEPS listed below.**

OVERVIEW

Select **Apple CarPlay** (Apple CarPlay) on the home screen or the apps screen (→P.18, 19, 40, 41) to display the Apple CarPlay screen.

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STEP 1) Select the Settings button from the home screen.

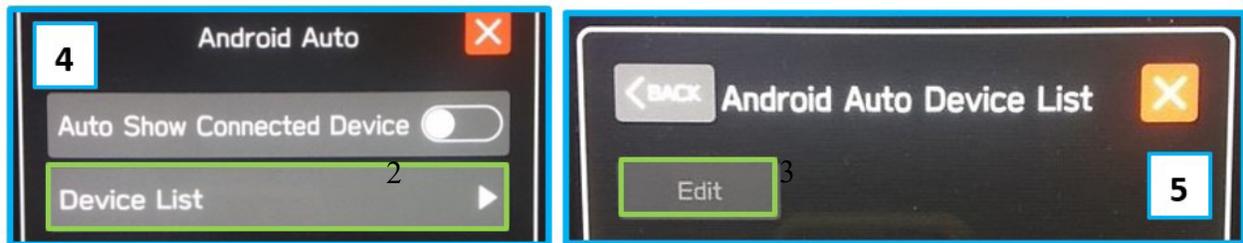
STEP 2) Select the Phone button from the top row.

STEP 3) Select the Android Auto arrow.



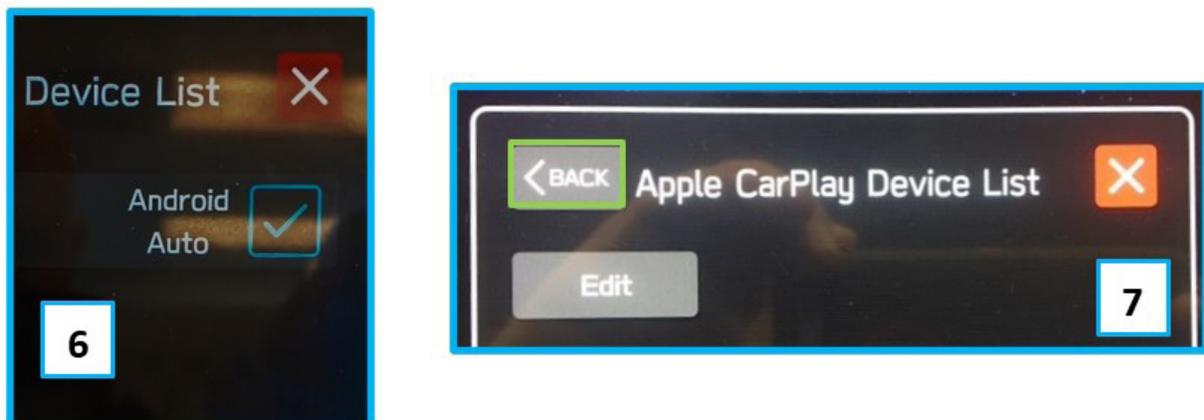
STEP 4) Select the Device List button.

STEP 5) Select the Edit button.



STEP 6) The desired connection can be customized by selecting and/or deselecting the devices listed on the check list that is displayed.

STEP 7) Select the BACK button when the desired selection is complete.



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IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.