GROUP	MODEL
GEN	2022MY Sorento PHEV (MQ4 PHEV)
NUMBER	DATE
095	December 2021

TECHNICAL SERVICE BULLETIN

SUBJECT: **SERVICE ACTION: REVISION OF FUEL TANK VOLUME IN PRINTED OWNER'S MANUAL (SA487)**

This bulletin provides information to replace incorrect information of the fuel tank volume in the printed Owner's Manual of 2022MY Sorento PHEV (MQ4 PHEV) vehicles produced from June 30, 2021 through October 22, 2021. Follow the procedure outlined in this publication to apply a sticker with the correct information in Chapter 9 (Specification & Consumer Information) of the Owner's Manual. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.

Fuel	HEV	17.7 US gal (67 L)	Gasoline
	PHEV	12.4 US gal (47 L)	

* 1. Use only specified genuine automatic transmission fluid. The use of non-specified fluid (even marked as compatible with genuine) could result in quality deterioration and vibrations, eventually, the transmission failure. (refer to "Explanation of scheduled maintenance items" on page 8-16.)

* 2. Different type of coolant or water may damage the electrical component.

Sticker Label for Owner's Manual

NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA487.

A printed copy is for reference only; publication information can be updated at any time.
Always refer to KGIS for the latest information. After logging in kdealer.com, the newest technical publications are listed in 'Service Releases' and has the latest service information that has been released.

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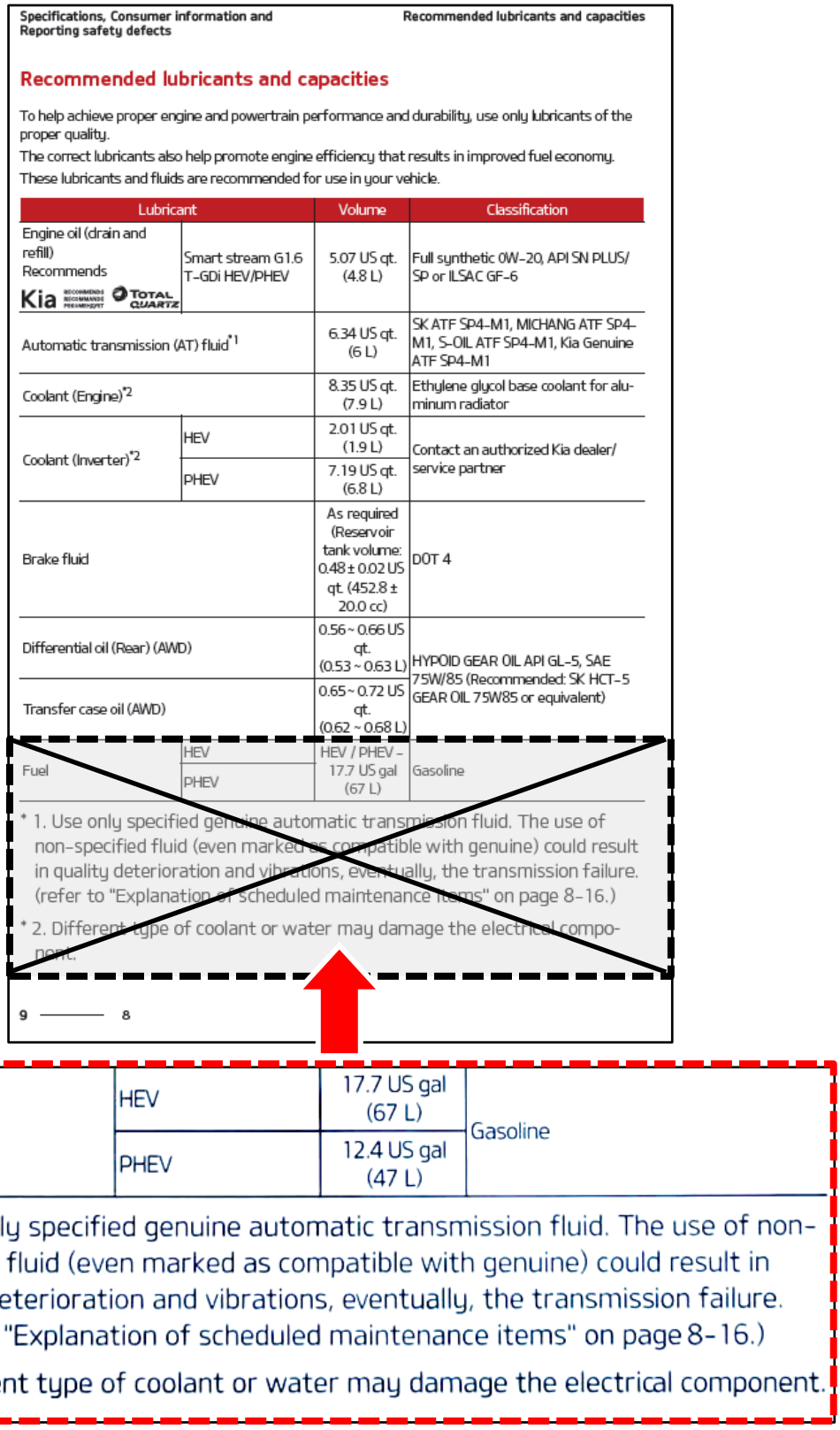
Application Procedure:

1. Apply the sticker with the correct information to page 8 of Chapter 9 (Specification & Consumer Information) in the 2022MY Sorento PHEV Owner's Manual, in the location shown below.



Specifications, Consumer information and Reporting safety defects — Recommended lubricants and capacities

Recommended lubricants and capacities

To help achieve proper engine and powertrain performance and durability, use only lubricants of the proper quality.
The correct lubricants also help promote engine efficiency that results in improved fuel economy.
These lubricants and fluids are recommended for use in your vehicle.

Lubricant		Volume	Classification
Engine oil (drain and refill) Recommends Kia TOTAL QUARTZ	Smart stream G1.6 T-GDi HEV/PHEV	5.07 US qt. (4.8 L)	Full synthetic 0W-20, API SN PLUS/ SP or ILSAC GF-6
Automatic transmission (AT) fluid*1		6.34 US qt. (6 L)	SK ATF SP4-M1, MICHANG ATF SP4-M1, S-OIL ATF SP4-M1, Kia Genuine ATF SP4-M1
Coolant (Engine)*2		8.35 US qt. (7.9 L)	Ethylene glycol base coolant for aluminum radiator
Coolant (Inverter)*2	HEV	2.01 US qt. (1.9 L)	Contact an authorized Kia dealer/ service partner
	PHEV	7.19 US qt. (6.8 L)	
Brake fluid		As required (Reservoir tank volume: 0.48 ± 0.02 US qt. (452.8 ± 20.0 cc)	DOT 4
Differential oil (Rear) (AWD)		0.56 ~ 0.66 US qt. (0.53 ~ 0.63 L)	HYPOID GEAR OIL API GL-5, SAE 75W/85 (Recommended: SK HCT-5 GEAR OIL 75W85 or equivalent)
Transfer case oil (AWD)		0.65 ~ 0.72 US qt. (0.62 ~ 0.68 L)	
Fuel	HEV	HEV / PHEV - 17.7 US gal (67 L)	Gasoline
	PHEV		

* 1. Use only specified genuine automatic transmission fluid. The use of non-specified fluid (even marked as compatible with genuine) could result in quality deterioration and vibrations, eventually, the transmission failure. (refer to "Explanation of scheduled maintenance items" on page 8-16.)
* 2. Different type of coolant or water may damage the electrical component.

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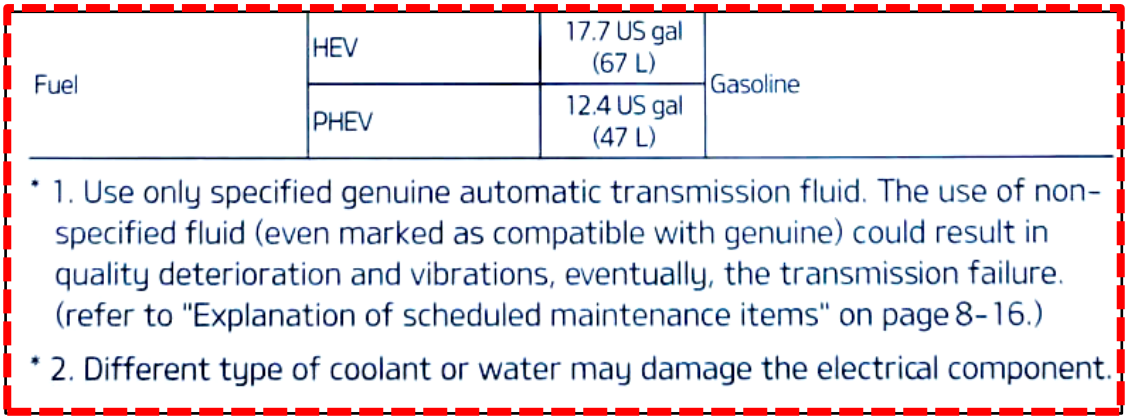

Fuel	HEV	17.7 US gal (67 L)	Gasoline
	PHEV	12.4 US gal (47 L)	

* 1. Use only specified genuine automatic transmission fluid. The use of non-specified fluid (even marked as compatible with genuine) could result in quality deterioration and vibrations, eventually, the transmission failure. (refer to "Explanation of scheduled maintenance items" on page 8-16.)
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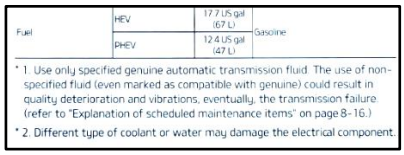
AFFECTED VEHICLE RANGE:

Model	Production Date Range
Sorento PHEV (MQ4 PHEV)	June 30, 2021 to October 22, 2021

REQUIRED PART:

Part Name	Part Number	Figure	Qty.	Remarks
Sticker Label (for Owner's Manual)	3WMS7 B0001QQK	 Fuel | HEV | 17.7 US gal (67 L) | Gasoline Fuel | PHEV | 12.4 US gal (47 L) | Gasoline * 1. Use only specified genuine automatic transmission fluid. The use of non-specified fluid (even marked as compatible with genuine) could result in quality deterioration and vibrations, eventually, the transmission failure. (refer to "Explanation of scheduled maintenance items" on page 8-16.) * 2. Different type of coolant or water may damage the electrical component.	1	Appropriate quantity auto-shipped to Dealers with in-stock inventory. For additional labels, contact Archway at (866) 542-6268

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	3WMS7 B0001QQK	0	(SA487) Attach Fuel Tank Volume Sticker to Owner's Manual	210154R0	0.1 M/H	3WMS7 B0001QQK	0

NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA487 when accessing the WebDCS system.