

Liftgate does not open fully

Topic number	LI72.20-P-073140
Version	1
Function group	72.20 - Tailgate, rear door
Date	6/11/21
Validity	All X290 up to and including manufacturing date April 2021.
Reason for change	

Complaint

After CAN bus idle, the tailgate may not fully open (opens to approx. 80 %), regardless of opening method (key, switch, hands-free access, etc.).

The tailgate can only be fully opened by operating it again, multiple times where necessary, or by manually raising tailgate.

See attachment 1.

Attachments	
File	Description
Video.mov	Attachment 1

Cause

Control unit may falsely detect a blockage.

Remedy

SCN coding of control unit N121/1 - liftgate control. No replacement of parts are required.

Symptoms				
Body > Door/Flap > Hood/flap > Trunk lid/liftgate > Opens incompletely				
Control unit/fault code				
Control unit			Fault text	
N121/1 - Tailgate control (HKS)				
Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8210H90	Quote LI number in claim text.