

Flush-mounted door handle retracts slowly

Topic number	LI72.10-P-073469
Version	1
Function group	72.10 - Front door
Date	8/11/21
Validity	MODEL 223 with code 889 up to manufacturing date 05.11.2020
Reason for change	Remedy adjusted

Complaint

Flush-mounted door handle may be sluggish when retracting.

Cause

Friction in door handle module.

Remedy

1. Extend the door handle on the affected door.
2. Press the lock button on the remote control key twice (CL locks and Keyless-Go deactivated), holding the door handle as you do so to prevent the door handle from retracting.
Then lift the door handle upwards slightly with a tilting movement and in this position manually retract and extend the door handle ten times in a parallel position (see Picture 1).
3. Extend the door handle again.
4. Grease the door handle module (==> bearing bracket) through the openings at the bottom of the door handle (see Picture 2) using the special lubricant (see table of parts below).
5. Check whether the problem is still present.
=> If the problem is still present, continue with operation step 6. Otherwise, the repair can be completed.
6. Remove the door handle module and grease at the points marked in Picture 3 using the special lubricant.
7. Reinstall door handle module.
8. Check whether the problem is still present.
=> If the problem is still present, continue with operation step 9. Otherwise, the repair can be completed.
9. Create PTSS case if complaint is still present after all actions have been performed.

Attachments	
File	Description
Bild 1.JPG	Picture 1

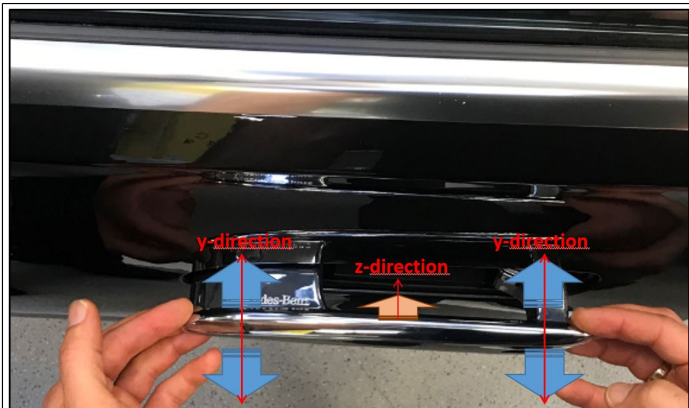


Bild 2.JPG

Picture 2

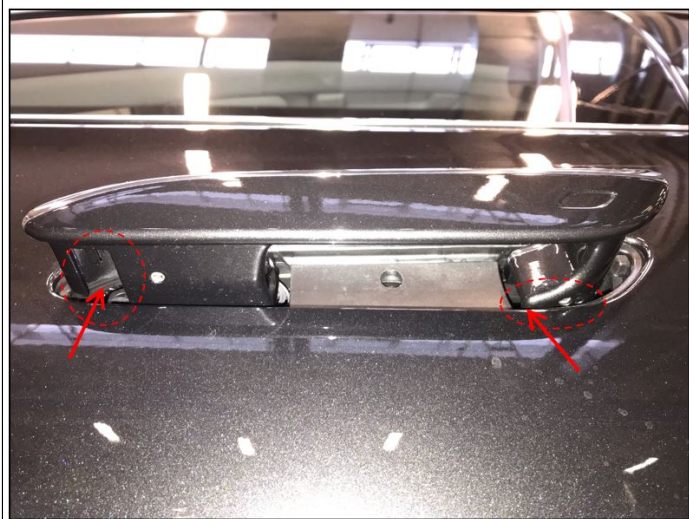
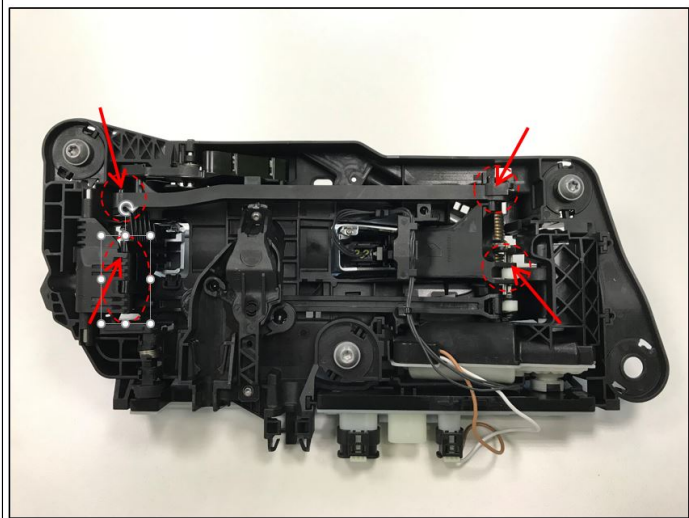


Bild 3.JPG

Picture 3



Symptoms
Body > Door/Flap > Door > Door handle > Jammed

XENTRY TIPS

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A0009893560			Special lubricant, spray	1	As required	X
A0997604303			Bearing bracket, left front door / code 889	1	As required	X
A0997604403			Bearing bracket, right front door / code 889	1	As required	X
A0997604503			Bearing bracket, left rear door / code 889	1	As required	X
A0997604603			Bearing bracket, right rear door / code 889	1	As required	X

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note