



SIB 01 20 21

2021-11-16

I3 REX FUEL INJECTORS: LTD WTY EXT TO 15 YEARS/150,000 MILES

**MODEL**

| E-Series | MY   | Model Description | Production Dates                  | Engine |
|----------|------|-------------------|-----------------------------------|--------|
| I01      | 2017 | i3 REx (94)       | June 10, 2016 to October 27, 2017 | IB1    |

**Note:** The Model information above is for informational purposes only, it is not the only deciding factor.

**Eligible Vehicles**

To assist you in identifying those vehicles that have this component-specific extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with the VIN and Component-specific Vehicle Comment shown below:

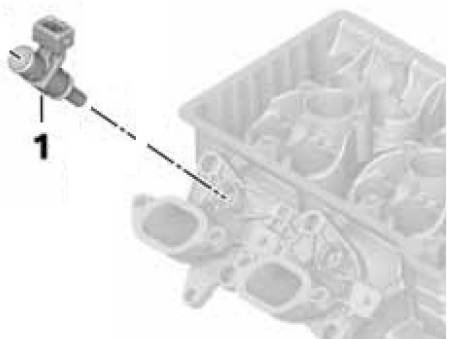
**Please see SI B01 20 21 (DC 13 53 90 07 00): For this vehicle, the engine fuel injectors limited emission-related warranty for defects in materials or workmanship has been extended to 15 years/150,000 miles, as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty. Vehicles that are registered in California or a State that has fully adopted the State of California PZEV (SULEV) emission regulation (model year dependent), the standard emission-related coverage for this component is 15 years/150,000 miles.**

**Note:** Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Limited Warranty Extension in the DCSnet Warranty Inquiry Vehicle Comments section.

If you have Extended Limited Warranty (ELW) eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

**SITUATION**

**Component-Specific Limited Warranty Extension**

|   |   |
|---|---|
|  | <p>For the eligible vehicles, BMW of North America, LLC (BMW NA) is extending the limited warranty for the vehicle's <b>Fuel Injectors (item # 1, shown)</b> to:</p> <ul style="list-style-type: none"> <li>• <b>15 years/150,000 miles as determined by the vehicle's original in-service date.</b></li> </ul> |
|---|---|

This component-specific limited warranty extension applies to defects in materials or workmanship.

This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

**Note: This bulletin is notice of a limited warranty extension. This is NOT a notice of a Recall or Service Action.**

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

**Customer Notification Letter**

Even though this is NOT a Recall, BMW NA is sending VIN-specific customer notification letters.

## **CAUSE**

The vehicle's engine malfunction indicator (Check Engine) warning light (MIL) will illuminate with one, both and/or other fuel injector-related fault codes stored in DME fault memory:

| FC     | Description  |
|--------|--|
| 124301 | Mixture control, mixture control: Exhaust gas downstream of catalytic converter too lean |
| 124302 | Mixture control, mixture control: Exhaust gas downstream of catalytic converter too rich |

## **CORRECTION**

Follow the instructions in the PROCEDURE section.

## **PROCEDURE**

If the Model vehicle listed above arrives with Malfunction Indicator Lamp (MIL) warning light on, performing a Vehicle Test.

If any of the above-mentioned fault memory entries are stored, perform the corresponding test modules, if it determined that the issue is relate to the front (upstream) oxygen sensor, please refer to SI B01 03 21.

If still necessary after performing a front (upstream) oxygen sensor-related repair or as a standalone repair, perform the corresponding diagnosis, replace one or both the fuel injectors as instructed.

Additionally, any other repair that requires the replacement of the fuel injectors due to a defect in material and workmanship is also covered under the extended time and mileage limits described in this bulletin.

## **PARTS INFORMATION**

Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer's VIN to locate the applicable replacement part numbers.

| Part Number  | Description     | Quantity |
|--------------|-----------------|----------|
| Refer to ETK | Injection valve | Up to 2  |
| Refer to ETK | O-ring          | Up to 2  |
| Refer to ETK | O-ring          | Up to 2  |

- Only order these **parts in the quantities needed** to address customers' vehicles that have confirmed failures.
- **Only in conjunction with parts:** When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed in-conjunction with performing a covered repair, these required additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

## **WARRANTY INFORMATION**

The coverage (A or B) below applies to eligible US-specification BMW vehicles that are registered, operated, and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico) for defects in materials or workmanship.

For the BMW Model listed above:

**A.** If the vehicle is registered in the State of California (CA), or another State that has fully adopted the State of California (CA) PZEV (SULEV) regulation (CT, ME, MD, MA, NJ, NY, OR, RI and VT), under the terms of this

regulation, the standard engine fuel injector emission-related coverage is 15 years/150,000 miles.

**B.** If the vehicle is registered in one of the other remaining States, including DE, OR, PA and WA which did not fully adopt the CA PZEV (SULEV) regulation or Puerto Rico, then this component-specific extended limited warranty coverage to 15 years/150,000 miles applies.

This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

**The existing limited warranty coverage for the whole vehicle and other components has not changed.**

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should the replaced fuel injector fail again, it is covered by the remaining portion of the extended limited warranty coverage period.

### Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

### Qualifying Repairs – Claim Submission

|                     |                   |                            |
|---------------------|-------------------|----------------------------|
| <b>Defect Code:</b> | <b>1353900700</b> | <b>I01 REX US injector</b> |
|---------------------|-------------------|----------------------------|

#### 1. Vehicle Test

When the fuel injector-related Vehicle Test is done as a standalone repair or it is not included any other repairs being performed, claim the applicable labor operations below that apply (1 and 2 together).

| <b>Labor Operation</b> | <b>Description</b>  | <b>Labor Allowance</b> |
|------------------------|---|------------------------|
| 00 00 006              | Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)         | Refer to AIR           |
| Or:                    |   |                        |
| 00 00 556              | Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)         | Refer to AIR           |
| And:                   |   |                        |
| 61 21 528              | Support voltage of the vehicle electrical system / recharge vehicle electrical system battery | Refer to AIR           |
| Or:                    |   |                        |
| 61 21 529              | Recharge vehicle battery (service cap in trunk removed) (to EME)                              | Refer to AIR           |

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

And/or:

#### 2. Injector Replacement-Related Additional Diagnosis

When the fuel injector-related additional diagnosis is done in conjunction with a front oxygen sensor replacement (B01 03 21) or with some other repair that also includes a Vehicle Test, then only claim the applicable additional labor operations below that apply (2 only).

| Labor Operation | Description  | Labor Allowance |
|-----------------|--|-----------------|
| 61 00 006*      | Performing vehicle diagnosis – test module                         | Work time (WT)  |
| Or              |  |                 |
| 00 58 500*      | Diagnosis Worktime Flat Rate (See below)                           | 2 FRU           |
| And:            |  |                 |
| 13 64 501       | Removing and installing/replacing fuel (one) injection valve       | Refer to AIR    |
| Or:             |  |                 |
| 13 64 541       | Removing and installing/replacing all (both) fuel injection valves | Refer to AIR    |

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation codes 61 00 006 and 00 58 500 are not considered a Main labor operations.

Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

### Previous Customer-Pay Repairs – Limited Warranty Extension Reimbursement

Under this extended limited warranty, BMW of North America, LLC (BMW NA) will provide reimbursement for qualifying customer-pay repairs that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

### Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

### Requesting Reimbursement for a Previous Repair That Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at [www.BMW-RP.com](http://www.BMW-RP.com) under the following reference:

- B-ELWR IB1 Fuel Injectors 15Y150M

### Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center  
 Attention: B-ELWR IB1 Fuel Injectors 15Y150M  
 P.O. Box 54067  
 Hurst, Texas 76054

Fax number: 877-434-2992

**Please allow 4-6 weeks for processing your request.**

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

### **QUESTIONS REGARDING THIS BULLETIN**

|                     |   |
|---------------------|---|
| Technical inquiries | Submit feedback at the top of this bulletin   |
| Warranty inquiries  | Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections |
| Parts inquiries     | Submit an IDS ticket to the Parts Department  |

Supporting Materials

[picture\\_as\\_pdf B012021 Customer Letter.pdf](#)



**BMW**

47911 HALYARD DRIVE  
STE. 200  
PLYMOUTH, MI 48170  
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS

019380-T1-P1-000104

Sample  
Sample  
Sample



November 2021

This **“Important Limited Warranty Information,”** effective with the date listed above, applies to the BMW model with the Vehicle Identification Number (VIN) of **WBY1Z8C30HV123456**.

Dear BMW Owner/Lessee:

BMW is committed to delivering the ultimate in product satisfaction to our customers.

Towards that end, BMW is extending the limited emission-related warranty for the:

- **Engine Fuel Injectors (i3 IB1)**

On the above-referenced vehicle to:

- **15 years/150,000 miles, from your vehicle’s original in-service date.**

This “component-specific” limited warranty extension applies to defects in materials or workmanship. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

**Note:** If the BMW i3 with the Range Extender (REx) engine referenced above is currently registered in the State of California (CA) or a State that has fully adopted the State of California PZEV/SULEV regulation (CT, ME, MD, MA, NJ, NY, RI, and VT), the standard emission-related coverage for the engine’s fuel injectors is 15 years/150,000 miles.

**This is notice of a “limited warranty extension.” It is not a notice of a Recall or Service Action.**

If a repair to this component is required, please contact your nearest authorized BMW center in the United States or Puerto Rico to schedule an appointment.

Your BMW center will confirm your vehicle’s eligibility and review the scope of the repairs to determine if this extended limited warranty coverage applies. After vehicle inspection and diagnosis, eligible repair work will be performed by the authorized BMW center free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of other unrelated issues are not covered by this limited warranty extension. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

The integrity of our products is essential to BMW’s success and our customers’ trust. We are determined to exceed your expectations and hope this warranty extension further enhances your ownership experience.

Sincerely,

BMW of North America, LLC

**Company**

BMW of North America, LLC  
BMW Group Company

**Mailing Address**

PO Box 1227  
Westwood, NJ  
07675-1227

**Website**

[www.bmwusa.com](http://www.bmwusa.com)



B-ELW 2021 i3 Rex IB1 Fuel Injectors 15Y150M

## Previous Customer-Pay Repairs – Limited Warranty Extension Reimbursement

### BMW of North America, LLC

November 2020

#### VIN WBY1Z8C30HV123456

For the BMW model with the Vehicle Identification Number (VIN) listed above, BMW of North America, LLC (“BMW NA”) will reimburse “qualifying customer-pay repairs” that were performed prior to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the same vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

#### Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

#### Requesting Reimbursement for a Previous Repair That Qualifies

If you previously had a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request “online” at [www.BMW-RP.com](http://www.BMW-RP.com) under the following reference:

##### Covered Component Code

B-ELWR i3 Fuel Injectors 15Y150M

To initiate the online process, you will be asked to attach PDF files of the required documentation as outlined in the reimbursement checklist on the next page.

#### Alternative Method to Request Reimbursement

Alternatively, you may mail or fax your request and documentation to:

BMW Customer Reimbursement Center  
Attention: B-ELWR i3 Fuel Injectors 15Y150M  
P.O. Box 54067  
Hurst, TX 76054

Fax number: 877-434-2992

**Please allow 4-6 weeks for processing your request.**

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.



## **BMW i3 REx Fuel Injectors: Limited Warranty Extension to 15 Years/150,000 Miles**

### **Previous Customer-Pay Repair Reimbursement – Documentation Checklist**

#### **BMW of North America, LLC**

Reimbursement is available to the BMW Owner/Lessee who incurred the expense.

When submitting a reimbursement for a previous repair, please provide **legible copies** of the following documentation and include your VIN, name, address, and your preferred contact telephone number(s):

#### **Repair Order (RO) or Invoice**

This document should include the following information:

- Customer name and address
- Vehicle Identification Number (“VIN”)
- The date of repair
- The mileage when the repair was performed
- Itemized breakdown of the labor charges for all repairs\* including diagnosis
- Itemized breakdown of the parts, including any miscellaneous items, billed for all repairs\*

\*For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this extended limited warranty.

#### **Proof of Payment**

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as “PAID”
- Copy of a cancelled check
- Copy of a signed credit/debit card receipt
- Copy of a credit/debit card statement

#### **Determining if an eligible vehicle’s repair qualifies for reimbursement:**

Please use the following questions to review your repair order documentation prior to submitting a reimbursement request:

1. Why was the vehicle brought into the repair facility?
2. What was the repair facility's diagnosis?
3. What did the repair facility do to correct the concern, and does it qualify?





# BMW i3 REx Fuel Injectors: Limited Warranty Extension to 15 Years/150,000 Miles

## Frequently Asked Questions (FAQ)

1. **With the release of this notification, which BMW Group US models are potentially eligible for this component-specific Limited Warranty Extension.**

| Series | Model Year | Model  | Engine |
|--------|------------|--------|--------|
| I01    | 2017       | i3 REx | IB1    |

2. **How do I determine if my vehicle falls under the State of California PZEV/SULEV regulation?**

If your eligible MY 2017 BMW i3 REx is registered in the State of California (CA), or another State that has fully adopted the State of California (CA) TZEV regulation (CT, ME, MD, MA, NJ, NY, OR, RI, and VT), under the terms of this regulation the standard engine fuel injectors emission-related coverage is 15 years/150,000 miles.

If your eligible MY 2017 BMW i3 REx is registered in one of the remaining States, including DE, OR, PA and WA which did not fully adopt the CA PZEV/SULEV regulation or Puerto Rico, then this component-specific extended limited warranty coverage to 15 years/150,000 miles applies.

3. **What is the specific issue with the engine fuel injectors?**

Over time, the engine fuel injectors may fail.

4. **How does this affect my vehicle?**

The vehicle could experience drivability issues and/or a lack of power while driving.

In addition, the corresponding fault codes will be stored in the vehicle's fault memory and the Malfunction Indicator Lamp (MIL) will illuminate.

5. **What should I do if I notice a similar condition in my vehicle?**

Please contact an authorized BMW center in the United States (including Puerto Rico) to have your vehicle inspected, and as necessary, repaired.

6. **How will my vehicle be repaired?**

If it is determined that due to a defect in materials or workmanship your vehicle's engine fuel injectors are causing the issue described above, as required, one or both fuel injectors will be replaced free of charge under the terms of this 15 year/150,000-mile extended limited warranty coverage.

