



Service Bulletin

Bulletin No.: 21-NA-265

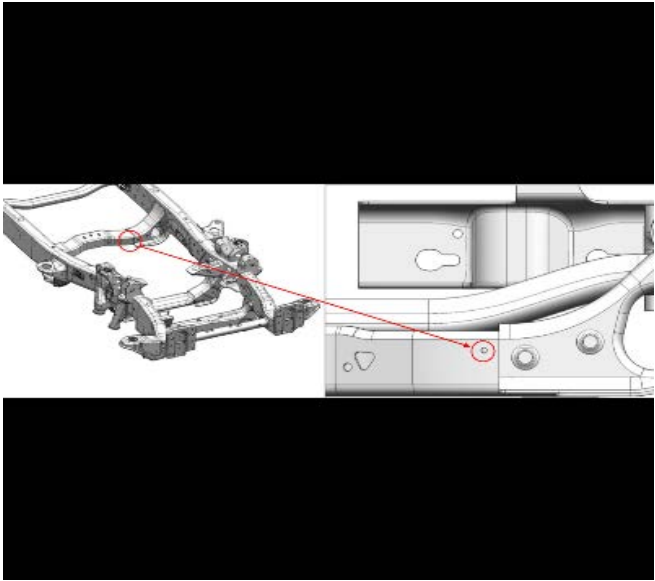
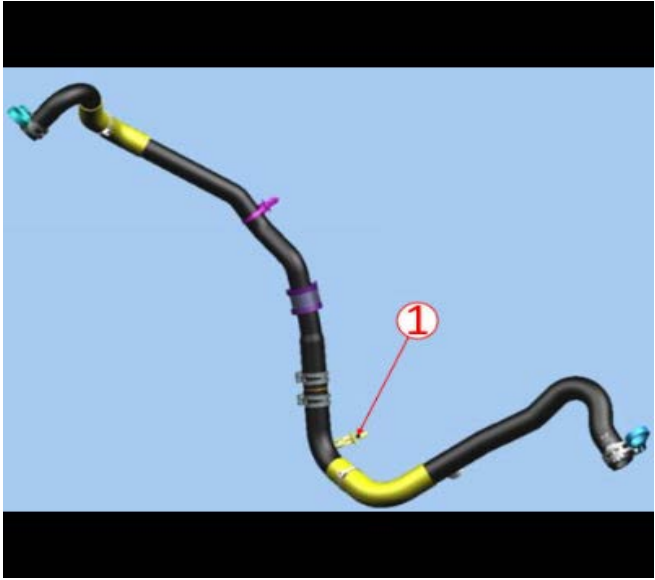
Date: November, 2021

TECHNICAL

Subject: Coolant Leak Under Truck, Malfunction Indicator Lamp (MIL) Illuminated - DTC P2C48 Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 2 500HD/3500HD	2020	2022			L5P	
GMC	Sierra 2500HD/3500HD						

Involved Region or Country	North America, Middle East, Israel, Australia, New Zealand
Condition	Some customers may comment on one or more of the following conditions: <ul style="list-style-type: none">• Coolant leak under the vehicle• MIL illuminated Some technicians may find DTC P2C48 set in the Engine Control Module (ECM).

<p>Cause</p>	<p>This condition may be caused by the fuel cooler coolant hose contacting front drive shaft at crossmember. – Typically can happen when driving through deeper water or snow.</p>
<p>Correction</p>	<p>Follow the procedure below to re-route the coolant hose away from the front drive shaft:</p>  <p style="text-align: right;">5924533</p> <ol style="list-style-type: none"> Utilizing a 6.5 mm drill size, drill a hole in the transmission crossmember in the approximate location noted in the graphic above.  <p style="text-align: right;">5924534</p> <ol style="list-style-type: none"> Add retainer or equivalent, onto the hose. Install retainer into the hole in the crossmember.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	Retainer	13596790 (Hollingsworth)	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4088308*	Drill Hole in Crossmember and add Clip	0.5 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released November 18, 2021

