



GROUP
Engine Mechanical

MODEL
2021~
K5 (DL3a)
Sorento (MQ4a)

NUMBER
PS719

DATE
December 2021



TECHNICAL OPERATIONS

SUBJECT:

POTENTIAL LOW OIL PRESSURE DUE TO FILTER DRAIN PLUG THAT WAS LEFT IN FILTER

Attention Dealership Service Managers, Service and Lube Techs, pay particular attention to this information.

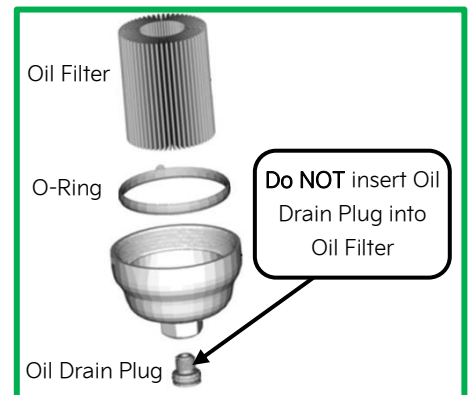
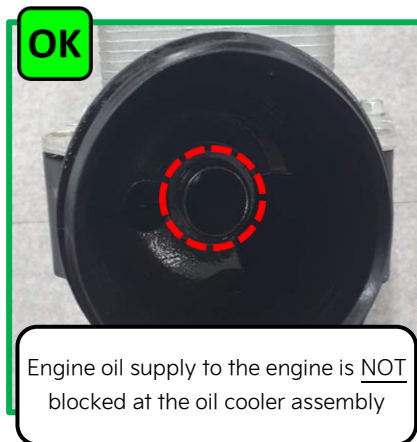
This Pitstop provides information regarding potential engine damage if the proper procedures are not followed during an oil change on some 2021 and later K5 (DL3a) and Sorento (MQ4a) vehicles equipped with 2.5L/2.5L-T GDI Theta III engines. Prior to installing: The oil filter service kit should be inspected for missing parts, if any of the parts are missing from the oil filter kit, inspect the oil filter carefully as parts can be dislodged during shipping. The oil filter kit has 4 related parts (P/N: 26350 2S000, Service Kit-Oil Filter):

Part Name	Qty	Photo
Oil Filter	1	
Drain Plug	1	
O-Ring	1	
Oil Drain Plug Crush Washer	1	



EXAMPLE:
Oil Filter Shown has a Drain Plug Stuck in the Oil Supply Hole to the Engine

If the parts become dislodged during shipping, and the oil filter is installed with associated parts stuck in the oil supply to the engine, oil pressure can be affected, resulting in a DTC P0524 (Engine Oil Pressure, Low) shortly after an oil service has been performed and/or engine noise is present.



Warranty claims filed for this concern will be subject to dealership chargeback.