#### INTERACTIVE NETWORK

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Sent on	12	17	2021	E	Expires c	<b>n</b> 02	(	04	2022				
From	Brad Ortloff, Manager Auto Campaign Administration Dept.												
Subject	Warranty Extension: 2018 Accord Still Night Pearl or Obsidian Blue Pearl Paint A												

DATE: December 17, 2021

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager Auto Campaign Administration Dept.

Re: Warranty Extension: 2018 Accord Still Night Pearl or Obsidian Blue Pearl Paint Around Roof Seam

Today, December 17, 2021, American Honda is announcing a warranty extension for certain 2018 Accord and Accord Hybrid vehicles produced by Honda Marysville Auto Plant with Still Night Pearl or Obsidian Blue Pearl paint to address concerns with peeling paint around the roof seam. American Honda is extending the paint warranty coverage to 7 years from the original date of purchase with no mileage limitation.

# BACKGROUND

Some 2018 Accord and Accord Hybrid vehicles originally painted with B-575P Still Night Pearl or B-588P Obsidian Blue Pearl may be susceptible to peeling due to insufficient paint thickness at certain areas around the roof seam. Due to this condition, UV rays could penetrate the underlayer, causing oxidation and leading to paint peel.

## <u>REPAIR</u>

Inspect the vehicle and, if necessary, have a ProFirst/Honda and Acura Certified Body Shop repaint the affected area. Please be aware that DPSM approval is required before completing any work.

## <u>PARTS</u>

If needed, replacement moldings or clips are available for ordering. Refer to the parts catalog for applicable part numbers.

## TOOLS

There are no special tools or equipment required for this repair.

## SERVICE BULLETIN

Service bulletin 21-087, *Warranty Extension: 2018 Accord and Accord Hybrid – B-575P Still Night Pearl or B-588P Obsidian Blue Pearl Paint*, was posted to the Service Information System (SIS) as of December 17, 2021. It includes warranty, inspection, and repair procedure information related to this warranty extension.

## **CUSTOMER NOTIFICATION**

American Honda expects to complete customer notification by mid-January 2022

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.