

SSM 50325 - 2021 Escape/Corsair - 2.5L Plug In Hybrid Vehicle (PHEV) - Illuminated Malfunction Indicator Lamp (MIL) And Diagnostic Trouble Codes (DTCs) P2183 And/Or P26C1

Some 2021 Escape/Corsair 2.5L PHEV vehicles may exhibit an illuminated MIL with DTCs P2183 and/or P26C1 present. The vehicle may also exhibit an engine overheat message in the instrument panel cluster. Engineering is aware of this concern and is working on a solution. Continue with checking the engine coolant level, inspect the cabin heater coolant temperature sensor (ECT sensor 2) connector for contamination and perform Workshop Manual (WSM), Section 412-00 pinpoint test AQ. If no concern is found and the vehicle does not exhibit DTC P1285 or P1299, clear the DTCs. If DTCs P1285 or P1299 are present, perform normal WSM diagnosis and repair. Inform customers that Ford is working on a resolution and that the vehicle is safe to drive. Monitor OASIS for updates. Once the solution becomes available, contact the customer and set up a service appointment.

APPLICABLE VEHICLES

2021 CAR: TF CX483N CORSAIR

2021 CAR: TC CX482N ESCAPE