



SIB 61 15 21

2021-11-29

## SERVICE ACTION: INSPECTING THE VEHICLE BATTERY INSERT

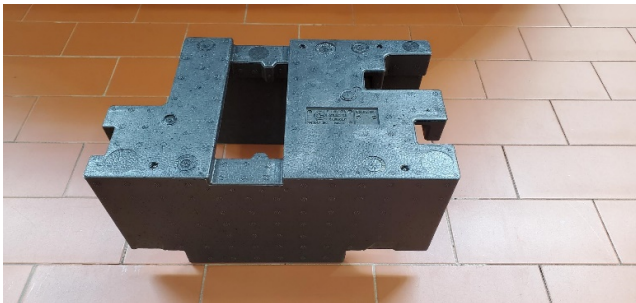
Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

### MODEL

E-Series	Model Description	Production Date
G82	M3 Sedan	November 14th, 2019 to September 14th, 2021
G83	M4 Coupe	

### SITUATION

It is possible that the EPP (expanded polypropylene) insert for the lithium-ion battery was not installed in approx. 0.3% of the G82 and G83 vehicles.



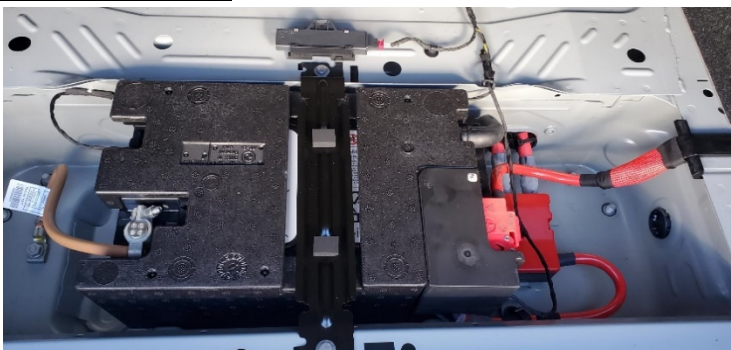
The EPP insert is not a statutory requirement and serves as additional protection for the battery in the event of a rear-end crash at very high speeds.

Since there are no sharp-edged components in the battery tray or the surrounding vehicle structure, it can be assumed that the battery is sufficiently well protected in this loading case even without the EPP insert.

### AFFECTED VEHICLES

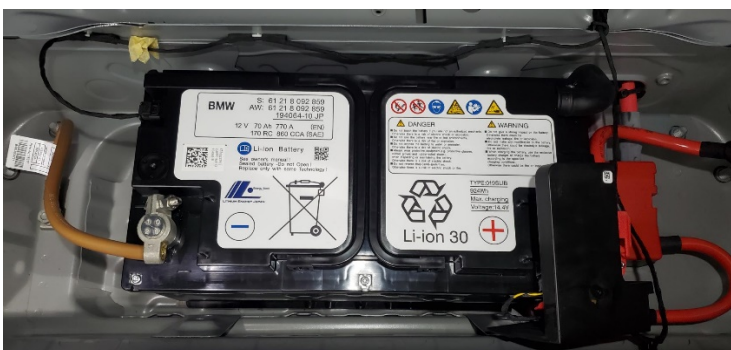
Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with ISPA NEXT.

### PROCEDURE

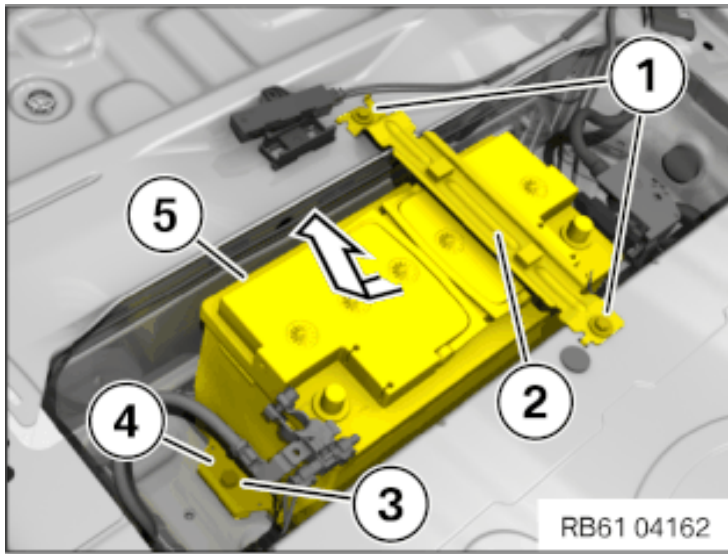


1. Raise the trunk luggage compartment floor and inspect if the EPP insert (arrows) is installed.

2. If the EPP insert is installed, **no further work is necessary.**



3. If the EPP insert is missing as shown, follow procedure in steps 4 to 7.



4. Loosen screws (1).
5. Remove the roll-over protection bracket (2).
6. Install the EPP insert.
7. Reinstall components.

**Note: Tighten roll-over bracket to 8 Nm**

**PARTS INFORMATION**

Only use and invoice the part number below when applicable.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part number may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim.

Part Number	Description	Quantity
61 21 9882597	Crash protection, lithium-ion starter battery	1

**CLAIM INFORMATION**

Reimbursement for this Service Action will be via normal claim entry utilizing the applicable work package information below, and when required, the part number listed above.

<b>Defect Code:</b>	<b>0061230600</b>	---
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**Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop**

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 71 762	Checking the vehicle for EPP insert (No repair is necessary)	3 FRU
Or:			
# 2	00 71 763	Checking the vehicle for EPP insert and retrofitting the EPP insert	3 FRU

Or:

**The vehicle arrives at your center and this Service Action shows open (No other Main work will be performed or claimed during this workshop visit)**

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 71 242	Checking the vehicle for EPP insert (No repair is necessary)	5 FRU

Or:			
# 4	00 71 243	Checking the vehicle for EPP insert and retrofitting the EPP insert	5 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B61 15 21 WP 1), unless otherwise required by State law.

### **QUESTIONS REGARDING THIS BULLETIN**

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department