



SIB 65 20 21

2021-11-12

DELIVERY STOP: CENTRAL INFORMATION DISPLAY (CID) WITHOUT TOUCH FUNCTION

MODEL

E-Series	Model Description	Production Date
G05	X5 Sports Activity Vehicle	October 25, 2021 – End of November 2021
G06	X6 Sports Activity Coupe	October 25, 2021 – End of November 2021
G07	X7 Sports Activity Vehicle	October 25, 2021 – End of November 2021

AFFECTED VEHICLES

Vehicles which require this Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG has issued a Delivery Stop (effective October 25, 2021) on certain Model Year 2022 BMW vehicles that were produced after October 25, 2021.

Due to supply chain limitations, certain vehicles were produced without a CID with touch function and without Reversing Assistant.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

After completing this campaign, the vehicles may be delivered but, customers must be informed and acknowledge that the touch functionality (option code SA6UY) and the SA dependent (SA5DM and SA5DN) Reversing Assistant are not available. For the Reversing Assistant (aka Back-up Assistant) refer to the attached form.

CAUSE

Vehicles were produced without a CID with touch function, therefore not all functions can be selected via the BMW iDrive. The vehicle needs to be programmed so that all functions can be selected with the iDrive Controller instead.

CORRECTION

Program the Head Unit.

PROCEDURE

- Determine the vehicle's current I-level by either using AIR or the ISPA NEXT application. If needed, use the latest ISTA to work through test modules.
- Is the current vehicle integration level:

Model	Integration level
G05 G06 G07	Lower than S18A-21-11-530

YES: Proceed to Step 3

NO: Further diagnosis with ISTA is needed

- Program the vehicle using ISTA 4.32.3x or higher (released November 12th, 2021)

Model	Target integration level

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G05 G06 G07

S18A-21-11-530 or higher

Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW-approved battery charger/power supply ([SI B04 23 10](#)).

For information on programming and coding with ISTA, refer to DealerSpeed / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

PARTS INFORMATION

Parts exchange will not provide a solution

WARRANTY INFORMATION

During this workshop visit, the affected vehicle may also show one or more programming and encoding Technical Campaign repairs open, the programming and encoding procedure may only be invoiced one time.

Select one of these open Technical Campaigns to perform and submit for updating the vehicle to the required I-level or higher.

Please be sure to also perform any additional before and/or after work (including attaching labels) as required by the open campaigns on the vehicle. Close any other open programming and encoding Campaign repairs as outlined in the corresponding Service Information Bulletin.

As determined by the above, reimbursement for this Action will be via normal claim entry utilizing the work package information below and part number above that applies.

Defect Code:	0065640300	G05 G06 G07 Programming control units (CID)
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Delivery Stop - Completion before the first vehicle delivery to a customer

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 71 774	Programming and encoding the vehicle control units (includes providing support voltage for the vehicle electrical system and performing a vehicle test)	8 FRU
Or:			
# 2	00 71 775	Programming and encoding the vehicle control units was performed in conjunction with another campaign/repair prior to or during this workshop visit (vehicle is already at the specified Target integration level or higher, no repair is necessary)	1 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B65 12 21 WP 1), unless otherwise required by State law.

Programming and Encoding - Vehicle Control Units (RO and Claim Comments Required)

This procedure automatically reprograms and encodes any vehicle control modules that do not have the latest software I-level.

If one or more control modules fail during the reprogramming procedure, claim the required consequential repair work procedures to address this issue (including performing the IRAP Control Unit Recovery first as required, refer to the SIB in AIR) under the Defect Code in this bulletin with the labor operations in AIR that apply.

Please explain the additional work procedures that were performed (The why and the what) on the repair order and in the claim comments.

For covered repairs that address control module failures that occurred prior to performing this reprogramming procedure, claim this work with the Defect Code and labor operations (including diagnosis) in AIR that apply.

Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B652021_Customer_Acknowledgement_Form.pdf](#)

MY22 BMW Touchscreen Deletion Customer Acknowledgement

VIN OF AFFECTED VEHICLE: _____

BEFORE TAKING DELIVERY OF YOUR NEW BMW, PLEASE ACKNOWLEDGE THE FOLLOWING BY SIGNING BELOW.

Your MY22 BMW _____ vehicle is factory-equipped with a BMW iDrive infotainment system, and due to the current supply chain situation affecting the global automotive industry, the touchscreen functionality has been deleted from this feature and a price reduction has been applied to the vehicle.

Certain VINs, when also equipped with Parking Assistant Plus, will not include the Back-Up Assistant.

The award-winning BMW iDrive infotainment system has been designed and optimized with multimodal input allowing for the user to manipulate the system through voice control functionality and the central classic BMW iDrive Controller.

We value you as a BMW customer and want to inform you of this change in the vehicle, so that you can decide for yourself which BMW is best suited for your technology needs and driving experience.

I, _____, have read and fully understand this disclosure and wish to take delivery of the MY22 BMW vehicle referenced above with the deletion of touchscreen functionality and the reduction in the price.

Signature

Date