



Service Bulletin

Bulletin No.: 20-NA-028

Date: September, 2021

INFORMATION

Subject: Charge Air Cooler Icing During Extreme Cold Weather Conditions PDI - Canada

Attention: This bulletin applies to Canadian vehicles only.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore GX (VIN M)	2020	2022	—	—	1.2L, 1.3L (RPOs LIH, L3T)	—
Chevrolet	Trailblazer (VIN M)	2021	2022			1.2L, 1.3L (RPOs LIH, L3T)	

Involved Region or Country	Canada Only
----------------------------	-------------

The purpose of this bulletin is to:

- Make sure that in extreme cold weather (-18°C or less / 0°F or less), a grille winter cover needs be added to avoid the customer returning with concerns related to charge air cooler icing.
- You must educate the customer by explaining the usage instructions from the owner manual. Print and review the owner manual usage with the customer. Review the installation procedure with the customer.

Important: A winter grille cover should be installed in the extreme cold weather and removed when the winter season changes. For Canadian vehicles:

1. The winter grille cover should be included with the vehicle. If the winter grille cover is missing at PDI, order the winter grille cover using the unique labor code provided in this bulletin.
2. One time install of the winter grille cover is covered under warranty. This can be installed and charged to the unique labour op code provided in this bulletin up to 12 months after delivery.
3. Additional covers and repeat installation are customer pay.

Additional covers and repeat installation are customer pay.

Encore GX

Refer to the service video shown above for installing the Winter Grille Cover.

Note: Clean the surface before installing the Winter Grille Cover.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	COVER, WINTER GRILLE	Refer to EPC	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Comments
Note: If the vehicle came with the grille cover, use this labor operation number. 1086278*	Winter Grille Cover Installation**	Should be ZPDI only Labor time of 0.2 hrs Can be charged up to 12 months after sale. 1 use only of this LC.
*This is a unique Labor Operation for bulletin use only. **Include ZPDI labor code with following restrictions ; one-time installation only, up to 12 months after sale, part ceiling zero		
Note: If the vehicle Did Not come with the grille cover. use this labor operation number. 1086338*	Missing Winter Grille Cover***	Should be ZREG Labor Time 0 hrs 1 use only of this LC.
*This is a unique Labor Operation for bulletin use only. ***Use ZREG labor code- Missing Cover at PDI only		

Version	7
Modified	Released February 7, 2020 July 9, 2020 – Added the 2021 Trailblazer, included an Encore GX video and added information for Canada. September 29, 2020 – Added a Warranty Information section. December 1, 2020 – Added the 2021 Model Year to Encore GX. March 11, 2021 – Added new Labor Operation Number for Missing Cover at PDI. June 03, 2021 – Updated the Important statement. August 27, 2021 – Added the 2022 Model Year.