



Audi

AUDI DEALER COMMUNICATION

Campaign Circular Revision – Service Action 96G4 / Gateway Control Module Software

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: December 09, 2021

Revision Information:

Service Action 96G4 has been revised to update the claiming part numbers.

When ordering a Gateway control module for the 96G4 Service Action, please ensure the part is ordered according to ETKA.

If the incorrect Gateway was ordered, please cancel the order and order the correct part number according to ETKA.

Please see the revised 96G4 circular posted to ELSA and ServiceNet for complete information.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.