



**Audi**

## AUDI DEALER COMMUNICATION

### Repair Available – Service Action 93N1 / Software Update for Remaining Range Display

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** December 15, 2021

**Issue:** The remaining range display is being modified on Audi e-tron vehicles manufactured within a specific period.

- Repair:**
- REPAIR AVAILABLE – December 16, 2021 – Software update
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** No parts needed – software update only

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2020	2021	E-TRON	3,101
USA	2021	2021	E-TRON QUATTRO	6,071
CAN	2020	2021	E-TRON	356
CAN	2021	2021	E-TRON QUATTRO	337

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing - January 2022

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*