



## AUDI DEALER COMMUNICATION

### Repair Available – Emissions Service Action 26P2 / Catalytic Converter

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** December 14, 2021

**Issue:** A small number of vehicles were manufactured with an incorrect catalytic converter. This issue does not have any impact on vehicle tailpipe emissions.

- Repair:**
- REPAIR AVAILABLE – December 14, 2021 – To ensure continued emissions compliance, Audi will proactively inspect and replace the catalyst on affected vehicles.
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** Do not order the parts unless they are absolutely needed! The expected need for the following parts is less than 0.1%. Ordering parts unnecessarily will cause delays.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2019	2019	A8	4,182
USA	2019	2019	Q8	11,238
CAN	2019	2019	A8	266
CAN	2019	2019	Q8	2,270

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

- Schedule owner repairs immediately
- Owner mailing - December 2021

**Requirements for Emissions Campaigns Having Customer Notification (CALIFORNIA ONLY)**

The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. **When campaign work is done you must provide the owner with a signed “Vehicle Emission Recall – Proof of Correction” certificate (RC EMISCAVWAU).** Certificates can be ordered at no cost online via the Compliance Label Ordering portal.

**-END OF MESSAGE-**

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.