Attention: Parts Manager Inventory

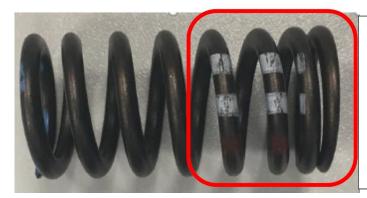
December 9, 2021

Special Notice SM 97-2021:

• 0P2-109-623 (Spring)

In order to promptly receive your credit and to improve the level of parts that reach your customers: Please return your inventory of the above-listed material numbers to your facing PDC, <u>no later than</u> 12/27/2021.

Return all affected parts with the color markings Red / White / White OR Red / Brown / White. All other color combinations are good to use. Location of color marking on a spring is listed below.



Beispiel Farbkennzeichnung: example color marking:

weiß - white (Hersteller / Maufacturer)

weiß - white (Monat / Month June)

rot - red (Jahr/Year 2021)

Your cooperation in using the following claims procedures is appreciated:

- 1. File a separate "Claim with Return" selecting "DIr Sup. Req. Return" under item type, completing your dealer comments with the Special Notice Number and Parts Circular number referenced above
- 2. Review Parts On Command the following day for the Delivery List document; contact your facing PDC with any problems or delays
- 3. Enter your 40000XXXXX delivery document number on a YELLOW DEPOT REQUEST RETURN label
- 4. Adhere the YELLOW DEPOT REQUEST RETURN label to the package(s) containing the returned parts
- 5. Include one copy of the Delivery Document with the returned part(s).

Items returned after the above-mentioned date WILL NOT be accepted on any type of return/buyback.

Please re-order required new materials using the **same part number**.