



Technical Service Bulletin

PSS 90 Instrument cluster: When selecting a song via the instrument cluster, the next song in the list is played

90 21 28 2065283/1 December 13, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2022	All	Not Applicable

Condition

Customer states:

- When a track is selected via the steering wheel controls in the media-tab of the instrument cluster, the selected track is played for only a second before it is skipped for the next track in the list.

Workshop findings:

- No relevant DTCs are stored.

Technical Background

A software issue in the instrument cluster can cause the songs to skip.

Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

Service

1. Explain to the customer that a solution is forthcoming for the 3rd quarter of 2022 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.



Technical Service Bulletin

Additional Information

All part and service references provided in this TSB (2065283) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2021 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.